

GABNet User Guide



You lead a full life and need to get a lot done in the most convenient way. With Gulf African Bank, you can now operate your banking services through any devices that can access the internet like your smartphone, laptop, tablet and PC through GABNET banking.

You can now bank any of the following transactions at the comfort of your home or office;



Local fund transfers (RTGs)

This is transfer of funds among the different bank within the country



Internal and intrabank funds transfers

This in the transfer of funds with the bank ecosystem, i.e. within own accounts and within different accounts in the bank's ecosystem.



Account management

Accounts management s where customers can spool their statements, open supplementary accounts, open fixed deposits and do account personalization.



International fund transfers (SWIFT transfers)

This is international transfer of funds via International payments network.



Application of Chequebooks & Debit cards

This is the requisition of chequebooks and debit cards by a customer from the platform.



Itax Payments

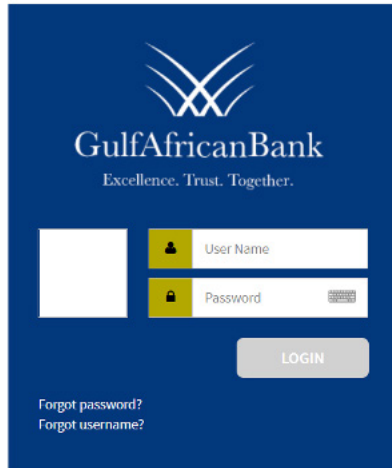
This the payment of taxes through the KRA portal using GABNET.



Agency payment s

This is the various payments to various products the customer has subscribed to i.e. payment of a credit card facility.

Landing Page






The landing page features the GulfAfricanBank logo and tagline 'Excellence. Trust. Together.' at the top. Below this is a login form with a 'User Name' field and a 'Password' field. A 'LOGIN' button is positioned below the password field. To the left of the password field is a small icon of a person. Below the login fields, there are links for 'Forgot password?' and 'Forgot username?'. At the bottom of the form, there is a small icon of a person and a small icon of a person.

For further enquiries / support contact us on +254 711075000
/ +254 020 274 000 or email atyourservice@gab.co.ke



partnerships that further your goals and that is why we customize all our solutions to your needs. We believe that you

You will receive your Username, Password and a four digit Pin

-  This is for the first time Log In
-  Once Logged In you will be prompted to change your Password and Pin
-  Also Note; The Tabs are case sensitive

Home Page

Authentication

SMS/Email OTP

Resend OTP

Submit

Cancel

Once you successfully Logs In, an OTP will be sent to both your Email Address and Phone Numbers. You will be required to Input it, thus prompt the Home page as below.

The screenshot shows the GABNet Home Page for user JONATHAN DOE. The header includes the bank logo, the user's name, and navigation icons. The main content area features a welcome message, a login timestamp, and four service tiles: Messages (14 new messages), Accounts (view details, opening request, fund transfers, and favorite GAB), Banking (fund transfers to own and 3rd accounts, and favorite GAB), and Other Services (report lost document and cheque book request). On the right, there are sections for Accounts (showing a balance of KES 975.38 CR), Favorites (listing two accounts), and Activity History.

You will see as above image.
Quick links such as



Messages



View Accounts



Banking



Other Services



View Favorites



View Activity History

Banking

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JONATHAN DOE

HOME BANKING CARDS AND CHEQUES OTHER SERVICES

Welcome

Your Last Login To GAB Was

Messages

14 New Message!

ACCOUNT OPENING REQUEST

Open an account

FUND TRANSFERS

TRANSFER WITHIN MY ACCOUNTS
General Accounts
Sweeping And Pooling

TRANSFER WITHIN GAB ACCOUNTS
Predefined beneficiary
► NON PREDEFINED BENEFICIARY
Internal Favorite List

EXTERNAL TRANSFER
Predefined beneficiary
External Beneficiary List
► TRANSFER SUMMARY REPORT

ACCOUNT STATEMENT

View Statement

BILL PAYMENTS

► ITAX PAYMENT

PAYMENTS

Pay To Favorite
Pay to Others
Favorites Payment List
Payment Collection History

Activity History

- Account Opening Request
- Fund transfers to 3rd account(s)
- Add Favorite GAB account(s)

You will be able to:

- Check Cheque Deposit Status
- Checkbook Status Report
- Order for a new Debit Card
- Order For a new Chequebook

Other Services

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JONATHAN DOE

HOME BANKING CARDS AND CHEQUES OTHER SERVICES

Welcome JONATHAN DOE

Your Last Login To GAB Was On Tuesday, 14 Apr 2020 at 10:01:05 AM

Messages

- 14 New Message!

Accounts

- View your accounts details
- Account Opening Request

Banking

- Fund transfers to own account(s)
- Fund transfers to 3rd account(s)
- Add Favorite GAB account(s)

Other Services

- Report a Lost Document
- Cheque Book Request

Account Name Personalization

Report a Lost Document

Today's exchange rates **KES 975.38 CR**

ATM and Branch Locator

View All Accounts >

★ Favorites

1000000000001	JONATHAN DOE
1000000000001	JONATHAN DOE

View All Favorites >

🕒 Activity History

You will be able to:

- 📖 Do Account name personalization (This will only be maintained in the customers GABNET portal)
- 📖 Report a lost document i.e. Lost cheque leaves or books.
- 📖 View the Daily Exchange rates
- 📖 ATM & Branch locator

Options

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HOME BANKING CARDS AND CHEQUES

WELCOME JONATHAN DOE

Your Last Login To GAB Was On Tuesday, 14 Apr 2020 at 10:01:05 AM

Messages

- 14 New Message!

Accounts

- View your accounts details
- Account Opening Request

Banking

- Fund transfers to own account(s)
- Fund transfers to 3rd account(s)
- Add Favorite GAB account(s)

Other Services

- Report a Lost Document
- Cheque Book Request

Accounts

100000000001	RES 975.38 CR
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View All Accounts >

Favorites

100000000001	JONATHAN DOE
100000000001	JONATHAN DOE


View All Favorites >

Activity History

You will be able to:

- View their Profile
- View Alerts (These are the pending alerts, transaction to be processed and transactions that have been processed.)
- Contact US
- View Activity History
- Help
- Logout

Messages



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JONATHAN DOE

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HOME

BANKING

CARDS AND CHEQUES


Welcome JONATHAN DOE

Your Last Login To GAB Was On Tuesday, 14 Apr 2020 at 10:01:05 AM




Messages

- 14 New Message!




Accounts

- View your accounts details
- Account Opening Request



Banking

- Fund transfers to own account(s)
- Fund transfers to 3rd account(s)
- Add Favorite GAB account(s)



Other Services

- Report a Lost Document
- Cheque Book Request

Activate Customer

06/04/2020

Dear Customer, Your account is activ

Password/Pin Delivery

06/04/2020

Dear Customer, Thank you for signi

Activate Customer

06/04/2020

Dear Customer, Your account is activ

Read All Messages

Acco

100000000

CR

★ FAVORI

Read All Favorites >

100000000001	JONATHAN DOE
100000000001	JONATHAN DOE
View All Favorites >	


🕒 Activity History

You will be able to:



Communicate with the Bank

Messages



JONATHAN DOE

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HOME

BANKING

CARDS AND CHEQUES

OTHER SERVICES

Messages

Inbox

Sent Items

Messages

#	Message Type	Subject	Date	Delete	Status
1	Customer	Activate Customer	08-04-2020 08:38:55	Delete	☑
2	Customer	Password/Pin Delivery	08-04-2020 08:38:37	Delete	☑
3	Customer	Activate Customer	08-04-2020 08:38:12	Delete	☑
4	Customer	Password/Pin Delivery	16-03-2020 06:57:17	Delete	☑
5	Customer	Activate Customer	25-02-2020 08:31:48	Delete	☑
6	Customer	External Beneficiary Addition	14-02-2020 11:07:03	Delete	☑
7	Customer	Internal Beneficiary Addition	14-02-2020 11:00:06	Delete	☑
8	Customer	Password/Pin Delivery	13-02-2020 15:59:46	Delete	☑
9	Customer	Maximum Limit	12-02-2020 10:48:36	Delete	☑
10	Customer	Maximum Limit	12-02-2020 10:48:12	Delete	☑

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New message

Delete All Messages

Accounts

1000000000001 KES 975.38 CR

View All Accounts >

Favorites

1000000000001 JONATHAN DOE

1000000000001 JONATHAN DOE

View All Favorites >

Activity History

User has logged in 14-04-2020 11:20:01

User has logged out because of session timeout 14-04-2020 11:20:01

User has logged out 14-04-2020 10:05:10

View All Activity History >



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0729 111 537



0711 075 000



customercare@gab.co.ke

Gulf African Bank is Regulated by the Central Bank of Kenya