



CORPORATE

User Guide



GABNET Internet banking is a technology-enabled service offering from Gulf African Bank (the Bank) to its customers, permitting them to operate selected banking services through any devices that can access the internet i.e. smart phones, laptops, tablets & PCs

Through GABNET Internet Banking, registered customers can perform the following banking transactions;



Local fund transfers (RTGS) - This is the transfer of funds between different accounts within the country.



Internal and intra-bank funds transfers - This is the transfer of funds within the banking ecosystem, i.e. within own accounts and within different accounts in the bank's ecosystem.



Account management - With GABNet you can manage your accounts and get specialised statements (debit card only), credits and more. You can also sweep from one account to another.



International fund transfers (SWIFT) - This is the international transfer of funds via the international payments network.



Application for Cheque books - This is the requisition of cheque books by a customer from the platform. As well as check the cheque deposit status.



Itax Payments - This the payment of taxes through the KRA portal using GABNET.



Agency payments - This is the making of different payments for various bank products and services the customer has subscribed to e.g. payment of a credit card facility.



Bulk (Salary and Supplier) Payments - This is the payment of salaries to employees and suppliers using EFTs.

Log In Page



The login interface features the GABNet logo at the top. Below it are three input fields: 'Corporate ID' with a person icon, 'User Name' with a person icon, and 'Password' with a lock icon and a password strength indicator. A 'LOGIN' button is positioned at the bottom right of the form.



*further enquiries / support contact us on +254 711075000
+254 020 274 000 or email atyourservice@gab.co.ke

GABNet ▶ You are at home with Gulf African Bank. We believe in partners

Step 1- Input your Corporate I.D that is the CIF No of the company (The first 8 digits of the account number)

Step 2- Input your Username that will be sent to their Email Address.

Step 3- Input your Password and Log In into the portal.

****Kindly note that the Password and Username are case sensitive****

Sample of the Email notification:

Password/Pin Delivery Inbox x



Ebankingtest@gab.co.ke

to me ▾

10:16 (54 minutes ago)



Dear Customer, Thank you for signing up for GAB eBanking Your account is ready. Please check for a temporary one time Password and PIN delivered to your mobile by GAB Kind Regards, GulfAfrican Bank This is a computer generated message. Please do not reply to it. For further information, please call us on +254 020 6 2740000 / +254 711 075000 or email atyourservice@gab.co.ke

↩ Reply

➡ Forward

Password Reset

Step 1 - Click on the Log in Page of GABNET (Under forgot password)

Step 2 - Input your Username and Date of Birth

Step 3 - You will receive your new credentials on both their Phone number and email address

Password/Pin Delivery Inbox x



Ebankingtest@gab.co.ke

to me ▾

10:16 (54 minutes ago)




Dear Customer, Thank you for signing up for GAB eBanking Your account is ready. Please check for a temporary one time Password and PIN delivered to your mobile by GAB Kind Regards, GulfAfrican Bank This is a computer generated message. Please do not reply to it. For further information, please call us on +254 020 6 2740000 / +254 711 075000 or email atyourservice@gab.co.ke

↩ Reply




➡ Forward

Step 4 - You will Log in afresh with the new credentials in their GABNET

Corporate Banking Interface (Operator) - HOMEPAGE



Inputter
Derrick enterprise


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Welcome Inputter

This is your first Login

Assets

Current/Saving Accounts

Account No	Account Name	Account Type	Currency	Available Balance
100000000001	Jonathan Doe	Curr Acct (Biashara)	KES 	632.50 DR

Fixed Deposit Account

Account No	Account Name	Account Type	Currency	Available Balance
No Data Found				

Liabilities

Financing Accounts

Deal Number	Account No	Account Name	Financing Type	Currency	Outstanding Balance
No Data Found					

Accounts

1000000000001	KES 632.50 DR
---------------	---------------

[View All Accounts >](#)

Favorites

[View All Favorites >](#)


Activity History

PIN changed	17-06-2020 09:39:50
Password changed	17-06-2020 09:39:49
User has logged in	17-06-2020 09:38:57

[View All Activity History >](#)

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Accounts Management


bank on time

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Welcome




Account Opening Request
Account Statement
Account Name Personalization

Your Last Login to GABNet was on Wednesday, 17 Jun 2020 at 09:39:50 AM

Assets

Current/Saving Accounts

Account No	Account Name	Account Type	Currency	Available Balance
1000000000001	Jonathan Doe	Curr Acct (Blashara)	KES 	632.50 DR

Fixed Deposit Account

Account No	Account Name	Account Type	Currency	Available Balance
------------	--------------	--------------	----------	-------------------

Accounts

1000000000001	KES 632.50 DR
---------------	---------------

View All Accounts >

Favorites



View All Favorites >

Activity History


User has logged in	17-06-2020 10:01:36
User has logged out because of session timeout	17-06-2020 10:01:36
User has logged out	17-06-2020 09:50:08

View All Activity History >




Under accounts management you will be able to

-  Obtain account statements- in Excel or Pdf format
-  Account Name Personalization- Renaming accounts

I Account Statements



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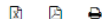
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Account Statement

Assets

Current/Saving Accounts

Account No	Account Name	Account Type	Currency	Available Balance
100000000001	Jonathan Doe	Curr Acct (Biashara)	KES 	632.50 DR



Fixed Deposit Account

Account No	Account Name	Account Type	Currency	Available Balance
No Data Found				

Liabilities

Financing Accounts

Deal Number	Account No	Account Name	Financing Type	Currency	Outstanding Balance
-------------	------------	--------------	----------------	----------	---------------------

Accounts

1000000000001 KES 632.50 DR

[View All Accounts >](#)

Favorites

[View All Favorites >](#)

Activity History


User has logged in 17-06-2020 10:01:36

User has logged out because of session timeout 17-06-2020 10:01:36

User has logged out 17-06-2020 09:50:08

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You will highlight the account you want to pool the statement from and in the format you want. Formats include PDF and excel formats



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Kirungod1
John doe investments ltd

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Account Name: Jonathan Doe
Currency: KES 
Available Balance : 891,713.00 CR

Account No	0000141101
Available Balance	891,713.00 CR
Amount Blocked	0.00
Current Balance	891,713.00 CR
Available Balance + Available For Settlement	891,713.00 CR

Account Transactions

From Date

To Date

Reference No From

Reference No To

Amount From

Amount To

Transaction Type

Submit

Accounts

100000000001	KES 891,713.00 CR
100000000001	KES 3,000.00 CR
100000000001	KES 0.00 CR

[View All Accounts >](#)

Favorites

100000000001	JONATHAN DOE
100000000001	JONATHAN DOE
100000000001	JONATHAN DOE

[View All Favorites >](#)

Activity History

User has logged in	05-12-2019 14:22:05
User has logged out because of session timeout	05-12-2019 14:22:05
User has logged out	05-12-2019 14:10:32

[View All Activity History >](#)

****Spooling of Statements will be a STP and you will be allowed to spool up to 3 Months****

Tuesday, 10 Mar 2020 12:20:38 PM

DERRICK MWANGI

Account Name: DERRICK MWANGI

Currency: KES

Account No:

Available Balance:


Blocked Balance:

Pending settlements :




Period: From 01/01/2020 To 10/03/2020

Trade Date	Value Date	Description	Debit (KES)	Credit (KES)	Balance
					Opening Balance (KES): 1,085.19 CR
06/01/2020	06/01/2020	MB MPESA WITHDRAWAL # 5009242609, Transfer ref.MP-BANK TO MPESA NO:3500780 Ref. MP-BANK TO MPESA NO:3500780	20.00		
06/01/2020	06/01/2020	Charges - MB MPESA WITHDRAWAL #5009242609 , Transfer ref.MP-BANK TO MPESA NO:350 Ref. MP-BANK TO MPESA NO:3500780 MP-BANK TO MPESA NO:3500780	16.00		
06/01/2020	06/01/2020	MB AIRTIME PURCHASE # 5009242624, Transfer ref.MB AIRTIME SUL61960 Ref. MB AIRTIME SUL61960 SA.SAFARICOM AIRTIME NO:3500782	20.00		

II. Account Name Personalization- Renaming accounts (Nickname account)





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Account Name Personalization

Account No	Currency	Account Name	Edit
1000000000001	KES 	Jonathan Doe	

Accounts

1000000000001KES 632.50 DR

View All Accounts >

Favorites

View All Favorites >

Activity History

You will highlight the account you want change and submits the request.

Once you create the request the transaction it goes to the approver and the approval matrix applies from this point.



The account personalization is renaming an account i.e. nickname for purposes of easy remembrance. The original name remains the same on the core banking system.

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Account Name Personalization

Old Value

MANMWASS

New Name*

Update Changes

Cancel

Accounts

0300141101	KES 891,713.00 CR
0300141102	KES 3,000.00 CR
0300141103	KES 0.00 CR

[View All Accounts >](#)

Favorites

1300016801	RESHMA JAGDISH PARM
1300031901	TIMOTHY MURITHI KING
1300075501	ANTONY MURITHI KABW

[View All Favorites >](#)

Activity History

1.2 Transfers And Payments

bank on time

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Welcome Inputter

Your Last Login To GAB Was On Wednesday, 17/06/2020 10:01:36

Assets

Current/Saving Accounts

Account No	Account Name	Currency	Available Balance
1000000000001	Jonathan Doe	KES	632.50 DR

Fixed Deposit Account

Account No	Account Name	Account Type	Currency	Available Balance
------------	--------------	--------------	----------	-------------------

FUND TRANSFERS

- TRANSFER WITHIN MY ACCOUNTS
- TRANSFER WITHIN GAB ACCOUNTS
- EXTERNAL TRANSFER
- TRANSFER SUMMARY REPORT
- I-TAX PAYMENT
- PAYMENTS
- BULK PAYMENTS

Accounts

1000000000001	KES 632.50 DR
---------------	---------------

[View All Accounts >](#)

Favorites

[View All Favorites >](#)

Activity History

User has logged in	17-06-2020 10:01:36
User has logged out because of session timeout	17-06-2020 10:01:36
User has logged out	17-06-2020 09:50:08




[View All Activity History >](#)

Under Transfers and Payments you will be able to;

- Transfer within own accounts
- Transfer within GAB accounts
- Transfer funds (External Transfer) i.e. RTGS & Swifts
- I-tax Payments

- Payments
- Bulk Payments
- See Transfer History & Pending Transfers

I. Transfer within own GAB accounts

-  You will input the Frequency of the debit (i.e. one time transfer or recurring transfer)
-  Input the account to debit and the account to credit
-  Input the purpose of the transfer (Narration of the transfer) and submit

Predefined beneficiary

You do not have predefined beneficiaries

Transfer Frequency*

Transfer From*

Transfer To*

Available Balance From

Amount in To Account Currency

Amount in From Account Currency*

Exchange Rate as of Today

Value Date*

Purpose

Submit

Reset

Accounts	
1000000000001	KES 632.50 DR
View All Accounts >	
Favorites	
View All Favorites >	
Activity History	
User has logged in	18-06-2020 08:57:41
User has logged out because of session timeout	18-06-2020 08:57:39
User has logged out because of session timeout	17-06-2020 10:27:13
View All Activity History >	

You will input your PIN and submits the transaction

Your request is awaiting approval.

Transfer Frequency

One Time Transfer

Transfer To

1200087801

Transfer From

0300141101 JOHN DOE INVESTMENTS

Beneficiary Name

LARRY MAZOEAH MAEDA

Exchange Rate as of Today

1.00

Amount

1000

Value Date

05/12/2019

Purpose

LUNCH

Amount in Account Currency

KES 1,000.00

Request Number

9475

New Request

Add To Beneficiary



Once you create the request the transaction it goes to the approver and the approval matrix applies from this point.

Approval Customer Process


The approver gets a notification that transaction is pending for your approval (email)

Hello **MwachaiS1**,

The user KirungoD1 has submitted a Request with reference number 101 .

Regards,

The approver log in the portal, all alerts pending will be under the approval list on The approver clicks on **View Details** in the transaction you want to look at.



Mwachais1
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HOME ACCOUNT MANAGEMENT TRANSFERS AND PAYMENTS CASH MANAGEMENT CARDS AND CHEQUES TRADE FINANCE OTHER SERVICES

Approval List

Transactions						
Description	UserID	Reference	Amount	Date Created	Status	View Details
Transfer	Kirungo01	9476	1,000.00	05/12/2019	Pending for approval	View Details
Transfer	Kirungo01	9475	1,000.00	05/12/2019	Pending for approval	View Details

Request

Description	UserID	Reference	Amount	Date Created	Status	View Details
Account Name Personalization	Kirungo01	9		05/12/2019	Pending for approval	View Details

Accounts


1000000000001	KES 891,713.00 CR
1000000000001	KES 3,000.00 CR
1000000000001	KES 0.00 CR
View All Accounts >	

Favorites




1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
View All Favorites >	

Activity History

View the transaction, and either APPROVE or REJECT the transaction



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Request Details

Description	Transfer From 0300141101 To 0300141106 is done	Reference	9476
User ID	KirungoD1	Date Created	05/12/2019
Status	PENDING	Transfer Frequency	One Time Transfer
Transfer From	JOHN DOE INVESTMENTS 0300141101	Amount	KES 1,000.00
Transfer To	Bisshara 2 0300141106	Value Date	05/12/2019
Amount in Account Currency	KES 1,000.00		
Balance after Transfer	KES 1,000.00		
Purpose	lunch		

Approve
Reject
Back

Accounts

1000000000001	KES 891,713.00 CR
1000000000001	KES 3,000.00 CR
1000000000001	KES 0.00 CR

View All Accounts >


Favorites

1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
1000000000001	Jonathan Doe

View All Favorites >




Activity History

Once you create the request the transaction it goes to the approver and the approval matrix applies from this point.



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Authentication

PIN


[Submit](#)
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[Cancel](#)

Accounts

1000000000001	KES 891,713.00 CR
1000000000001	KES 3,000.00 CR
1000000000001	KES 0.00 CR

[View All Accounts >](#)

Once the transaction is successfully the approver will get the following notification.



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Approval List

Your transaction/request has been approved successfully.

Transactions

Description	User ID	Reference	Amount	Date Created	Status	View Details
Transfer	KirungoD1	9475	1,000.00	05/12/2019	Pending for approval	View Details

Request

Description	User ID	Reference	Amount	Date Created	Status	View Details
Account Name Personalization	KirungoD1	9		05/12/2019	Pending for approval	View Details

Accounts

1000000000001	KES 891,713.00 CR
1000000000001	KES 3,000.00 CR
1000000000001	KES 0.00 CR

View All Accounts >

★ Favorites

1000000000001	Jonathan Doe	IM
1000000000001	Jonathan Doe	IG
1000000000001	Jonathan Doe	IW

View All Favorites >

Activity History

II. Transfer within GAB accounts

Predefined beneficiary

You do not have predefined beneficiaries

Transfer Frequency*

Transfer From*

Transfer To*

Available Balance From

Amount in To Account Currency

Amount in From Account Currency*

Exchange Rate as of Today

Value Date*

Purpose

Submit

Reset

Accounts

1600013501

KES 632.50 DR

[View All Accounts >](#)




★ Favorites


[View All Favorites >](#)

Activity History

User has logged in	18-06-2020 08:57:41
User has logged out because of session timeout	18-06-2020 08:57:39
User has logged out because of session timeout	17-06-2020 10:27:13




[View All Activity History >](#)

-  You will input the Transfer frequency. (I.e. One time or Recurring)
-  Input the account number to debit and account number to credit. (Name of account holder to credit will populate)
-  Input the amount of money you are transferring and purpose and click on submit, confirm the details of the transaction and press OK



Kirungod1

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Transfer to GAB non predefined beneficiary

Transfer Frequency	Transfer To
One Time Transfer	1200021901
Transfer From	Beneficiary Name
0300141101 JOHN DOE INVESTMENTS	TIMOTHY MURITHI KING
Available Balance From	Amount
KES 891,713.00	1000
Exchange Rate as of Today	Purpose
1.00	Lunch
Value Date	
05/12/2019	
Amount In Account Currency	
KES 1,000.00	

Accounts

0300141101	KES 891,713.00 CR
0300141102	KES 8,000.00 CR
0300141103	KES 0.00 CR

View All Accounts >

Favorites

1200018901	RESHMA JAGDISH FARM
1200018901	TIMOTHY MURITHI KING
1200078901	ANTONY MURITHI KABW

View All Favorites >

Activity History

Ok

Edit



A PIN tab will populate where you will input your four digit PIN and your after an OTP will be sent to your Phone number and you input it to complete the transaction.

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HOME ACCOUNT MANAGEMENT TRANSFERS AND PAYMENTS CASH MANAGEMENT CARDS AND CHEQUES TRADE FINANCE OTHER SERVICES

Authentication

PIN

SMS/Email OTP

Resend OTP

Submit Back Cancel

Accounts

1000000000001	KES 691,715.00 CR
1000000000001	KES 5,000.00 CR
1000000000001	KES 0.00 CR

View All Accounts >

★ Favorites

1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
1000000000001	Jonathan Doe

View All Favorites >

Activity History

A confirmation of the pending transaction will be populated.

Your request is awaiting approval.

Transfer Frequency	Transfer To
One Time Transfer	1300087801
Transfer From	Beneficiary Name
0300141101 JOHN DOE INVESTMENTS	LARRY MAZOEAH MAEDA
Exchange Rate as of Today	Amount
1.00	1000
Value Date	Purpose
05/12/2019	LUNCH
Amount In Account Currency	Request Number
KES 1,000.00	9475

New Request

Add To Beneficiary





Approval Customer Process


The approver gets a notification that transaction is pending for your approval (email)

Hello MwachaiS1,




The user KirungoD1 has submitted a Request with reference number 101 .

Regards,

-  The approver log in the portal, all alerts pending will be under the approval list on the Home Page.
-  The approver clicks on View Details in the transaction you want to look at.



Mwachais1
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Approval List




Transactions

Description	User ID	Reference	Amount	Date Created	Status	View Details
Transfer	Kirungo01	9476	1,000.00	05/12/2019	Pending for approval	View Details
Transfer	Kirungo01	9475	1,000.00	05/12/2019	Pending for approval	View Details

Request

Description	User ID	Reference	Amount	Date Created	Status	View Details
Account Name Personalization	Kirungo01	9		05/12/2019	Pending for approval	View Details

Accounts

1000000000001	KES 891,713.00 CR
1000000000001	KES 3,000.00 CR
1000000000001	KES 0.00 CR

View All Accounts >

Favorites


1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
1000000000001	Jonathan Doe

View All Favorites >




Activity History

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View the transaction, and either APPROVE or REJECT the transaction



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HOME ACCOUNT MANAGEMENT TRANSFERS AND PAYMENTS CASH MANAGEMENT CARDS AND CHEQUES TRADE FINANCE OTHER SERVICES

Request Details

Description	Transfer From 0300141101 To 0300141106 is done	Reference	9476
User ID	Kirungo01	Date Created	05/12/2019
Status	PENDING	Transfer Frequency	One Time Transfer
Transfer From	JOHN DOE INVESTMENTS 0300141101	Amount	KES 1,000.00
Transfer To	Bisshara 2 0300141106	Value Date	05/12/2019
Amount in Account Currency	KES 1,000.00		
Balance after Transfer	KES 1,000.00		
Purpose	lunch		

Approve Reject Back

Accounts

100000000001	KES 891,713.00 CR
100000000001	KES 3,000.00 CR
100000000001	KES 0.00 CR

View All Accounts >

Favorites


100000000001	Jonathan Doe
100000000001	Jonathan Doe
100000000001	Jonathan Doe

View All Favorites >




Activity History

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Once the customer approves or rejects the transaction, you will input your four digit PIN and an OTP is sent to your phone number and Email Address and submits the transaction.



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Authentication

PIN


SubmitBackCancel

Accounts

100000000001	KES 891,713.00 CR
100000000001	KES 3,000.00 CR
100000000001	KES 0.00 CR

View All Accounts >

Once the transaction is successfully the approver will get the following notification.



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HOME ACCOUNT MANAGEMENT TRANSFERS AND PAYMENTS CASH MANAGEMENT CARDS AND CHEQUES TRADE FINANCE OTHER SERVICES

Approval List

Your transaction/request has been approved successfully.

Transactions

Description	User ID	Reference	Amount	Date Created	Status	View Details
Transfer	KirungoD1	9475	1,000.00	05/12/2019	Pending for approval	View Details

Request

Description	User ID	Reference	Amount	Date Created	Status	View Details
Account Name Personalization	KirungoD1	9		05/12/2019	Pending for approval	View Details

Accounts

1000000000001	KES 991,715.00 CR
1000000000001	KES 3,000.00 CR
1000000000001	KES 0.00 CR

View All Accounts >

Favorites


1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
1000000000001	Jonathan Doe

View All Favorites >

Activity History




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Predefined Beneficiaries (GAB Accounts)-INTERNAL FAVORITE LIST



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Add beneficiaries

Account No*

Beneficiary Name*

Accounts

100000000001	KES 881,713.00 CR
100000000001	KES 3,000.00 CR
100000000001	KES 0.00 CR
View All Accounts >	

★ Favorites


1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
View All Favorites >	

Activity History

You will input the Account Number, once done the Beneficiary name will populate and confirm and the beneficiary will be added amongst your predefined beneficiaries.




III. Transfer funds (External Transfer) i.e. RTGS & Swifts

If you want to make this type of funds transfer you will first have to ensure that the recipient of the funds is on their External Beneficiaries List, you can include them by adding them on your favorite list i.e. Local (RTGs) or International (Swift)



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Add beneficiaries

Transfer type*

Local Transfer

Beneficiary bank*

Beneficiary Name*

Nickname*

Transfer Currency*

Account Number*

Confirm

Back

Accounts

1000000000001	KES 891,713.00 CR
1000000000001	KES 5,000.00 CR
1000000000001	KES 0.00 CR
View All Accounts >	


Favorites

1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
View All Favorites >	

Activity History




User has logged in	05-12-2019 16:47:45
User has logged out because of session timeout	05-12-2019 16:47:45
User has logged out	05-12-2019 16:20:32
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Once you confirm, the beneficiary will be added amongst the favorites.



Kirugodi1

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Add beneficiaries

Transfer type*

Swift Transfer

Beneficiary bank*

Beneficiary Name*

Nickname*

Beneficiary branch*

Transfer Currency*

Country*

City

Account Number*

Swift Code*

Confirm

Back

Accounts

0000141101	KES 891,715.00 CR
0000141102	KES 5,000.00 CR
0000141103	KES 0.00 CR

[View All Accounts >](#)

Favorites

1000018901	RESHMA JAGDISH PARM
1000018901	TIMOTHY MURITHI KING
1000018901	ANTONY MURITHI KABIW

[View All Favorites >](#)

Activity History

User has logged in	05-10-2019 10:47:45
User has logged out because of session timeout	05-10-2019 10:47:45
User has logged out	05-10-2019 10:50:32

[View All Activity History >](#)

Predefined Beneficiaries (For local and International Transfers) – RTGS and SWIFT Transfers

Predefined beneficiary

Transfer Frequency*

Transfer type*

Transfer From*

Value Date

Transfer To*

Available Balance

Amount in Account Currency

Transfer Currency

Amount*

Exchange Rate as of Today

Charges (KES)

Purpose*

All Accounts

0000461001	KES 99,713.00 QR
0000461002	KES 2,000.00 QR
0000461003	KES 0.00 QR

[View All Accounts >](#)

Favorites

1000010001	REGINA JAGDISH KADII
1000010001	TIMOTHY MURITHI KING
1000010001	ANTONY MURITHI KADII

[View All Favorites >](#)

Activity History


User has logged in	05-12-2019 17:00:49
User has logged out because of session timeout	05-12-2019 17:00:49
User has logged out because of session timeout	05-12-2019 18:00:01

[View All Activity History >](#)




Submit **Reset**

- The customer input the frequency i.e. Recurring or One time transfer
- Input the type of transfer i.e. Local Transfer or International Transfer
- Input the beneficiary they want to transfer the funds to, once they click on the beneficiary, all other details of the beneficiary will populate i.e. bank details etc.
- Enter the amount of money they are transferring and purpose
- For amounts of USD 10,000 or equivalent in any other currency, they should attach the required documentation (As prescribed in the Swift Manual)
- Submit the transaction, confirm the details and press ok.
- A PIN tab will populate where they will input their four digit pin and there after an OTP will be sent to their Phone number and they input to complete the transaction.

A confirmation of the pending transaction will be populated



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Authentication

FINI

SMS/Email OTP

[Resend OTP](#)

[Submit](#)
[Back](#)
[Cancel](#)

Accounts

1000000000001	KES 881,715.00 CR
1000000000001	KES 5,000.00 CR
1000000000001	KES 0.00 CR
View All Accounts >	

Favorites

1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
View All Favorites >	

Activity History

Your request is awaiting approval.

Transfer Frequency
One Time Transfer

Transfer To
1300087801

Transfer From
0300141101 JOHN DOE INVESTMENTS

Beneficiary Name
LARRY MAZOEAH MAEDA

Exchange Rate as of Today
1.00

Amount
1000

Value Date
05/12/2019

Purpose
LUNCH

Amount in Account Currency
KES 1,000.00

Request Number
9475

New Request

Add To Beneficiary



Approval Customer Process

The approver gets a notification that transaction is pending for your approval (email)

Hello MwachaiS1,

The user KirungoD1 has submitted a Request with reference number 101 .

Regards,




-  The approver log in the portal, all alerts pending will be under the approval list on the Home Page.
-  The approver clicks on View Details in the transaction you want to look at.

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Approval List




Transactions

Description	User ID	Reference	Amount	Date Created	Status	View Details
Transfer	KirungoD1	9476	1,000.00	05/12/2019	Pending for approval	View Details
Transfer	KirungoD1	9475	1,000.00	05/12/2019	Pending for approval	View Details

Request

Description	User ID	Reference	Amount	Date Created	Status	View Details
Account Name Personalization	KirungoD1	9		05/12/2019	Pending for approval	View Details

Accounts

100000000001	KES 891,713.00 CR
100000000001	KES 3,000.00 CR
100000000001	KES 0.00 CR

[View All Accounts >](#)


Favorites

100000000001	Jonathan Doe
100000000001	Jonathan Doe
100000000001	Jonathan Doe




[View All Favorites >](#)

Activity History

View the transaction, and either APPROVE or REJECT the transaction



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Request Details

Description	Transfer From 0300141101 To 0300141106 is done	Reference	9476
User ID	KirungoD1	Date Created	05/12/2019
Status	PENDING	Transfer Frequency	One Time Transfer
Transfer From	JOHN DOE INVESTMENTS 0300141101	Amount	KES 1,000.00
Transfer To	Blashara 2 0300141106	Value Date	05/12/2019
Amount in Account Currency	KES 1,000.00		
Balance after Transfer	KES 1,000.00		
Purpose	Lunch		

ApproveRejectBack

Accounts

1000000000001	KES 891,713.00 CR
1000000000001	KES 3,000.00 CR
1000000000001	KES 0.00 CR

View All Accounts >


Favorites

1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
1000000000001	Jonathan Doe

View All Favorites >




Activity History

Once you approve or reject the transaction, you will input your four digit PIN and an OTP is sent to your phone number and Email Address and submits the transaction.



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Authentication

PIN


[Submit](#)
[Back](#)
[Cancel](#)

Accounts

100000000001	KES 891,713.00 CR
100000000001	KES 3,000.00 CR
100000000001	KES 0.00 CR

[View All Accounts >](#)

Once the transaction is successfully the approver will get the following notification.



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Approval List

Your transaction/request has been approved successfully.

Transactions

Description	User ID	Reference	Amount	Date Created	Status	View Details
Transfer	Kirungo01	9475	1,000.00	05/12/2019	Pending for approval	View Details

Request

Description	User ID	Reference	Amount	Date Created	Status	View Details
Account Name Personalization	Kirungo01	9		05/12/2019	Pending for approval	View Details

Accounts

1000000000001	KES 891,713.00 CR
1000000000001	KES 3,000.00 CR
1000000000001	KES 0.00 CR

[View All Accounts >](#)

★ Favorites

1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
1000000000001	Jonathan Doe





[View All Favorites >](#)

Activity History

IV. I-tax Payments

If you want to make this payment will first have to Log into the KRA portal and generate a 16 digit number Eslip number.
i.e.(2020140000009620)

 KENYA REVENUE AUTHORITY	<h3>Payment Slip</h3>	<p>For General Tax Questions Contact KRA Call Centre Tel: +254 (020) 4999 999 Cell: +254(0711)099 999 Email: callcentre@kra.go.ke</p>
www.kra.go.ke		
<p>Taxpayer PIN : P051365947M</p> <p>Name and Address :</p> <p>PLUSPEOPLE KENYA LIMITED BISHOP MAGUA CENTRE, NAIROBI, Nairobi West District, PO Box:17726, Postal Code:00100</p>	<p>Payment Registration Date: 13/03/2014</p>	
	<p>Payment Registration Number</p> <p>2020140000009620</p>	
		

-  On GABNet, you will the click on I-tax payment tab, choose the account you want to debit.
-  Choose the Service name (KRA PAYMENT)
-  Input the Eslip number and click on the Verify tab. The system will populate the amount to be paid.
-  Input Comments e.g. PAYE, Custom Duty etc. and submit

A PIN tab will populate where you will input your four digit pin and there after an OTP will be sent to your Phone number and you will input to complete the transaction.

iTAX Payments

Account *

Available Balance

iTAX Details

Service Name *

Service Provider Name *

E-Slip Number *

Verify

Tax Payers Name

Kindly verify the E-slip Number in order to proceed

Amount *

Currency


Amount in From Account Currency

Exchange Rate as of Today

Comments




Accounts	
1600013501	KES 632.50 DR
View All Accounts >	
Favorites	
View All Favorites >	
Activity History	
User has logged in	18-06-2020 08:57:41
User has logged out because of session timeout	18-06-2020 08:57:39
User has logged out because of session timeout	17-06-2020 10:27:13
View All Activity History >	

A confirmation of the pending transaction will be populated.



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Authentication

PIN

SMS/Email OTP

Resend OTP

Submit Back Cancel

Accounts

1000000000001	KES 221,715.00 CR
1000000000001	KES 2,500.00 CR
1000000000001	KES 0.00 CR

[View All Accounts >](#)

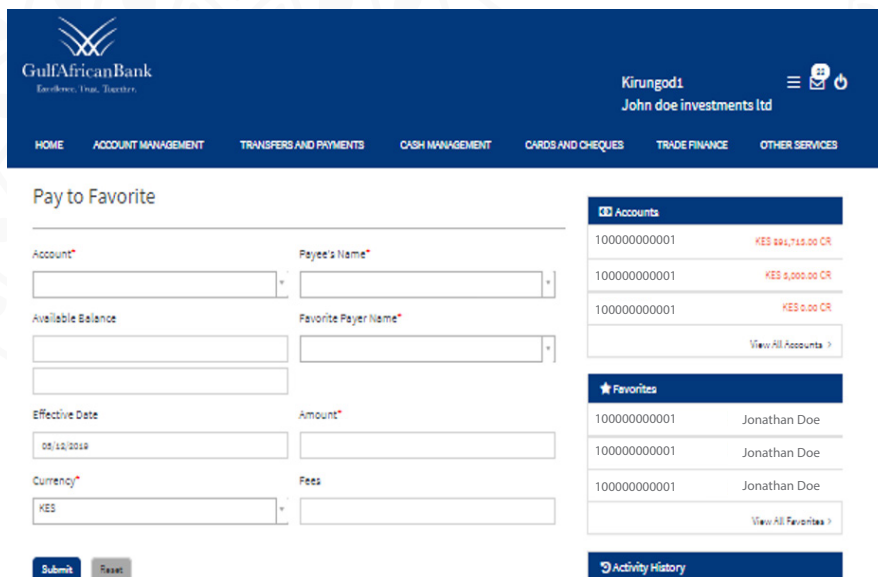
Favorites

1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
1000000000001	Jonathan Doe

[View All Favorites >](#)

Activity History

V. Payments



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Pay to Favorite

Account* Payee's Name*

Available Balance Favorite Payer Name*

Effective Date Amount*

Currency* Fee

Submit Reset




Accounts



1000000000001	KES 994,715.00 CR
1000000000001	KES 5,000.00 CR
1000000000001	KES 0.00 CR
View All Accounts >	

Favorites


1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
View All Favorites >	

Activity History

-  You will input the account to debit.
-  Input Payee's Name i.e. Credit card Payment.
-  You will enter Favorite Payers Name i.e. Credit Card 16 digit card number, enter amount and submit.




-  A PIN tab will populate where you will input their four digit PIN and there after an OTP will be sent to your Phone number and you will input to complete the transaction.
-  A confirmation of the pending transaction will be populate.

Once you create the request the transaction it goes to the approver and the approval matrix applies from this point.



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Authentication

PIN

SMS/Email OTP

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Accounts

1000000000001	KES 841,719.00 CR
1000000000001	KES 9,000.00 CR
1000000000001	KES 0.00 CR

[View All Accounts >](#)






Favorites

1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
1000000000001	Jonathan Doe


Bulk Payments

Create and prepare the Excel File in the format as shown in the excel image.




	A	B	C	D	E	F	G	H
1	From Account	To Account	Amount	Currency	Bank Code	Branch Code	Employee Name	Comments
2	1000000000001	1000000000001	1000	KES	72	2	NAME OTHER DOE	Payroll 2 - October 2019
3	1000000000001	1000000000001	1500	KES	72	2	NAME OTHER DOE	Payroll 2 - October 2019
4	1000000000001	1000000000001	3000	KES	19	10	NAME OTHER DOE	Payroll 2 - October 2019
5								
6								

-  Ensure the file is in Text format and save in as .xls or .xlsx
-  Upload the Salary file.
-  Confirm the transaction.
-  A PIN tab will populate where the customer will input their four digit pin and there after an OTP
-  will be sent to their Phone number and they input to complete the transaction.

A confirmation of the pending transaction will be populated.



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File Upload

File Upload*

[Choose File](#)
No file chosen

[Upload](#)
[Reset](#)

Bulk Payment Reports

Date From

Date To




Status

Request Number


File Name

[Filter](#)


Request Number	Effective Date	Date Submitted	Total number of records	Total Amount	Status	Download	View Details
000	08/11/2019	000	000	000000.0	Failed	N/A	View Details
009	10/11/2019	0	000000.0	Partially Failed	N/A	View Details	
006	10/11/2019	0	000000.0	Partially Failed	N/A	View Details	
007	10/11/2019	0	0000.0	Processed	N/A	View Details	
008	10/11/2019	0	000000.0	Pending for approval	Download	-	
008	10/11/2019	0	000000.0	Pending for approval	Download	-	
004	10/11/2019	0	0000.0	Pending for approval	Download	-	

Once you create the request the transaction goes to the approver and the approval matrix applies from this point as described in the approver processes.



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Authentication

PIN

SMS/Email OTP

Resend OTP

Submit Back Cancel

Accounts

1000000000001	KES 841,719.00 CR
1000000000001	KES 9,000.00 CR
1000000000001	KES 0.00 CR

[View All Accounts >](#)




Favorites

1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
1000000000001	Jonathan Doe

[View All Favorites >](#)

Activity History

Bulk Reports

-  This is a report of all bulk processes and their status
-  You can view details and download the processed file for either review or filling.
-  You can spool the report either by date of uploading or via reference number (request number) or by status i.e. pending, approved or rejected e.t.c.

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File Upload

File Upload*

[Choose File](#) No file chosen

[Upload](#) [Reset](#)

Bulk Payment Reports

Date From Date To Status

Request Number File Name

[Filter](#)

Request Number v	Effective Date	Date Submitted	Total number of records	Total Amount	Status	Download	View Details
9039	16/11/2019	16/11/2019	229	977500.0	Failed	N/A	View Details
909	16/11/2019	16/11/2019	5	507700.0	Partially Failed	N/A	View Details
906	16/11/2019	16/11/2019	5	507700.0	Partially Failed	N/A	View Details
907	16/11/2019	16/11/2019	5	5500.0	Processed	N/A	View Details
908	16/11/2019	16/11/2019	5	507700.0	Pending for approval	Download	-
905	16/11/2019	16/11/2019	5	507700.0	Pending for approval	Download	-
904	16/11/2019	16/11/2019	5	5500.0	Pending for approval	Download	-

[Print](#) [Excel](#) [PDF](#)

1.3 Cash Management

Under cash management you will be able to;

- i Make standing orders
- ii Manage cash flow summary

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[Standing Order](#)
[Cash Flow Summary](#)

Welcome Kirungod1

Your Last Login To GAB Was On Thursday, 08 Dec 2016 at 09:41:58 PM

Assets

Current/Saving Accounts

Account No	Account Name	Account Type	Currency	Available Balance
0000461001	JOHN DOE INVESTMENTS	Curr Asst - Share	KES	\$9,715.00 CR
0000461002	Share 2	Curr Asst - Share	KES	0.00
0000461003	JOHN DOE INVESTMENTS	Kusa Savings Account	KES	0.000.00 CR
0000461004	JOHN DOE INVESTMENTS	Kusa Savings Account	KES	0.00
0000461005	MANMANS	Kusa Savings Account	KES	0.00
0000461006	JOHN DOE INVESTMENTS	Current Acc T/T	USD	\$4,400.00 CR

Fixed Deposit Account

Account No	Account Name	Account Type	Currency	Available Balance
No Data Found				

Liabilities

Financing Accounts

Deal Number	Account No	Account Name	Financing Type	Currency	Outstanding Balance
-------------	------------	--------------	----------------	----------	---------------------

Accounts

100000000001	KES \$9,715.00 CR
100000000001	KES \$,000.00 CR
100000000001	KES 0.00 CR
View All Accounts >	

Favorites

100000000001	Jonathan Doe
100000000001	Jonathan Doe
100000000001	Jonathan Doe
View All Favorites >	

Activity History

User has logged in	08-12-2016 10:04:17
User has logged out because of session timeout	08-12-2016 10:04:17
User has logged out because of session timeout	08-12-2016 10:47:15
View All Activity History >	

1.4 Cheques

Under cheques, you will be able to;

- I. Cheque Deposit Status.
- II. Cheque book Status Report.
- III. New Cheque book Request.

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Welcome Kirungod1

[Standing Order](#)
[Cash Flow Summary](#)

Your Last Login To GAB Was On Thursday, 08 Dec 2016 at 08:46:58 PM

Assets

Current/Saving Accounts

Account No	Account Name	Account Type	Currency	Available Balance
0000441001	JOHN DOE INVESTMENTS	Curr-Acc-Balshane	KES	294,715.00 CR
0000441002	Balshane 2	Curr-Acc-Balshane	KES	0.00
0000441002	JOHN DOE INVESTMENTS	Kusa Savings Account	KES	0,000.00 CR
0000441005	JOHN DOE INVESTMENTS	Kusa Savings Account	KES	0.00
0000441005	MAHMASS	Kusa Savings Account	KES	0.00
0000441004	JOHN DOE INVESTMENTS	Current-Acc-Tijana	USD	24,400.00 CR

Fixed Deposit Account

Account No	Account Name	Account Type	Currency	Available Balance
No Data Found				

Liabilities

Financing Accounts

Deal Number	Account No	Account Name	Financing Type	Currency	Outstanding Balance
-------------	------------	--------------	----------------	----------	---------------------

Accounts

1000000000001	KES 684,715.00 CR
1000000000001	KES 0,000.00 CR
1000000000001	KES 0.00 CR

View All Accounts >

★ Favorites

1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
1000000000001	Jonathan Doe

View All Favorites >

Activity History

User has logged in	05-10-2016 10:04:37
User has logged out because of session timeout	05-10-2016 10:04:37
User has logged out because of session timeout	05-10-2016 10:04:35

View All Activity History >

I. Cheque Deposit Status.

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Cheque Deposit Status

Search Type:

Cheque Related:

From :

To:

Accounts Numbers:

Status:

Cheque Number:

Cheque Transaction Type:

Amount:

Filter

Value Date	Trade Date	Cheque Number	Bank Name	Account No	Amount	Currency	Status	Transaction Type	Description
No Data Found									

Total Amount

Accounts

1000000000001	KES 891,719.00 CR
1000000000001	KES 1,000.00 CR
1000000000001	KES 0.00 CR

View All Accounts >

Favorites

1000000000001	Jonathan Doe
1000000000001	Jonathan Doe
1000000000001	Jonathan Doe

View All Favorites >

Activity History





You will input search type i.e. by trade date or value date.

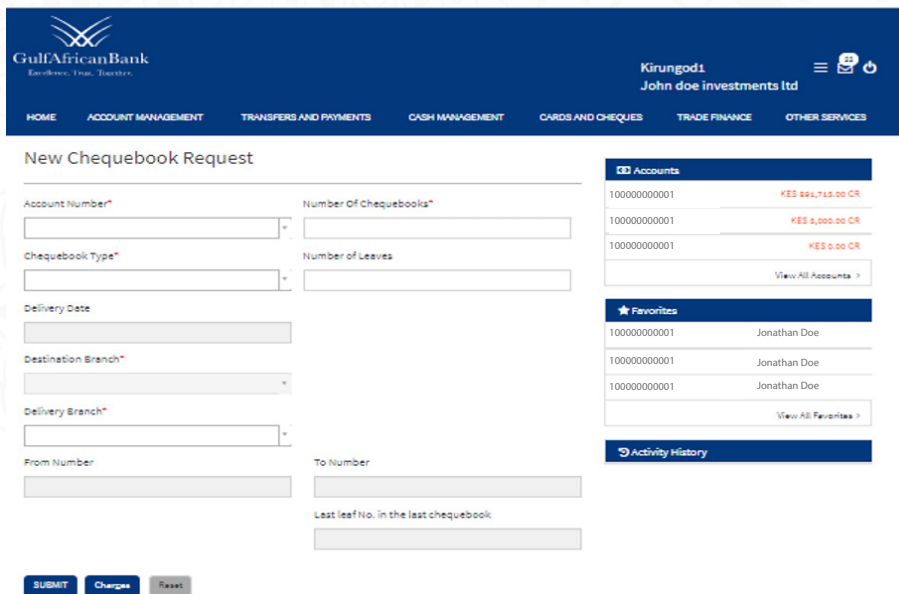


You will input the account number you wish to check and filter.

Cheque book Status Report.

-  You will click on the cheque book status report
-  The system will auto generate all cheque books that have been requested.

II. New Cheque Book Request.



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New Chequebook Request

Account Number* Number Of Chequebooks*

Chequebook Type* Number of Leaves

Delivery Date

Destination Branch*

Delivery Branch*

From Number To Number

Last leaf No. in the last chequebook

Accounts

100000000001	KES 991,715.00 CR
100000000001	KES 5,000.00 CR
100000000001	KES 0.00 CR


[View All Accounts >](#)


Favorites


100000000001	Jonathan Doe
100000000001	Jonathan Doe
100000000001	Jonathan Doe


[View All Favorites >](#)


Activity History

-  You will choose the account number you wish to request the cheque book for.

-  You will choose the number of leaves you wish to apply for.

-  Choose the delivery branch for the cheque book (Domicile branch)

-  You will submit your request.

-  A PIN tab will populate where you will input your four digit PIN and there after an OTP will be sent to your Phone number and you will input to complete the transaction.



A confirmation of the pending transaction will be populated.



Once you create the request the transaction it goes to the approver and the approval matrix applies from this point as described in the approver processes.

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Authentication

PIN

SMS/Email OTP

Resend OTP

Submit Back Cancel

Accounts

100000000001	KES 991,711.00 CR
100000000001	KES 9,000.00 CR
100000000001	KES 0.00 CR

[View All Accounts >](#)

Favorites

100000000001	Jonathan Doe
100000000001	Jonathan Doe
100000000001	Jonathan Doe

[View All Favorites >](#)

Activity History











1.5 Other Services




Under Other Services, you will be able to;

 View Exchange rates

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Today's exchange rates

Currency	Market Date	Market Time	Buying Rate	Selling Rate
KWD 	14/05/2007	10:39:34	0.00	0.00
IDR 	14/05/2007	10:39:34	0.00	0.00
SQD 	14/05/2007	10:39:34	0.08	0.08
EGP 	14/05/2007	10:39:34	0.04	0.05
QAR 	14/05/2007	10:39:34	0.49	0.50
IQD 	14/05/2007	10:39:34	0.82	0.85
JPY 	01/10/2019	15:47:19	0.81	1.20
INR 	01/10/2019	15:47:19	1.55	1.59
ZAR 	01/10/2019	15:47:19	8.41	7.87
CNY 	01/10/2019	15:47:19	15.85	15.12




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Accounts

100000000001	KES 991,715.00 CR
100000000001	KES 5,000.00 CR
100000000001	KES 0.00 CR

[View All Accounts >](#)

★ Favorites

100000000001	Jonathan Doe
100000000001	Jonathan Doe
100000000001	Jonathan Doe

[View All Favorites >](#)

Activity History

1.6 Messages



This is the official mode of communication where you communicate to the bank



Messages are mapped to call center who will escalate the different communication to the relevant units that are involved.



The Contact center acts as the liaison to all communication between the bank and you

Messages

Inbox					
Sent Items					
Messages					
#	Message Type	Subject	Date	Delete	Status
1	Customer	Activate Customer	10-03-2020 11:12:04	Delete	✖
2	Customer	Password/Pin Delivery	10-03-2020 10:07:43	Delete	✖
3	Customer	Password/Pin Delivery	10-03-2020 10:07:34	Delete	✖
4	Customer	Password/Pin Delivery	03-07-2020 17:36:48	Delete	✖
5	Customer	Activate Customer	03-02-2020 17:36:35	Delete	✖
6	Customer	Internal Beneficiary Addition	06-12-2019 10:35:47	Delete	✖
7	Customer	Activate Customer	06-12-2019 09:15:32	Delete	✖
8	Customer	Activate Customer	05-12-2019 14:28:53	Delete	✖
9	Customer	Password/Pin Delivery	09-12-2019 14:28:45	Delete	✖
10	Customer	Password/Pin Delivery	09-12-2019 14:27:38	Delete	✖

1/3 > »

New message

Delete All Messages

Accounts

1300071401 KES 26,035.85 CR

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Activity History

PIN changed 10-03-2020 11:14:08

Password changed 10-03-2020 11:14:08

User has logged in 10-03-2020 11:12:50

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