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GABNer

# **CORPORATE** User Guide







**GABNET Internet banking** is a technology-enabled service offering from Gulf African Bank (the Bank) to its customers, permitting them to operate selected banking services through any devices that can access the internet i.e. smart phones, laptops, tablets & PCs

Through GABNET Internet Banking, registered customers can perform the following banking transactions;



Local fund transfers (RTGS) - This is the transfer of funds between different accounts within the country.

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International fund transfers (SWIFT) - This is the international transfer of funds via the international payments network.

This is the making of
different payments for
various bank products and
services the customer has
subscribed to e.g. payment
of a credit card facility.

Agency payments -

1	~	
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Internal and intra-bank funds transfers - This is the transfer of funds within the banking ecosystem, i.e. within own accounts and within different accounts in the bank's ecosystem.

Application for Cheque
books - This is the
requisition of cheque
books by a customer from
the platform. As well as
check the cheque deposit
status.



#### **Account management**

- With GABNet you can manage your accounts and get specialised statements (debit card only), credits and more. You can also sweep from one account to another.

Itax Payments - This the

payment of taxes through the KRA portal using

GABNET.





Bulk (Salary and Supplier) Payments - This is the payment of salaries to employees and suppliers using EFTs.







#### Log In Page



further enquiries / support contact us on +254 711075000 254 020 274 000 or email atyourservice@gab.co.ke

GABNet >> You are at home with Gulf African Bank. We believe in partners

Step 1- Input your Corporate I.D that is the CIF No of the company (The first 8 digits of the account number) Step 2- Input your Username that will be sent to their Email Address. Step 3- Input your Password and Log In into the portal.

\*\*\*\*Kindly note that the Password and Username are case sensitive\*\*\*\*\*





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#### Sample of the Email notification:

Password/Pin Delivery 🥦 🔤 🗠	
Ebankingtest@gab.co.ke to me ≁	10:16 (54 minutes ago)
Dear Customer, Thank you for signing up for GAB eBanking Your account is ready. Please check for a temporary one time Password and PIN delivered to your	mobile by GAB Kind Regar

by GAB Kind Regards, GulfAfrican Bank This is a computer generated message. Please do not reply to it. For further information, please call us on +254 020 / 2740000 / +254 711 075000 or email atvourservice@gab.co.ke



#### **Password Reset**

Step 1 - Click on the Log in Page of GABNET (Under forgot password)

- Step 2 Input your Username and Date of Birth
- Step 3 You will receive your new credentials on both their Phone number and email address

Password/Pin Delivery >	Inbox ×
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#### Ebankingtest@gab.co.ke

10:16 (54 minutes ago)

Z

to me 👻

Dear Customer, Thank you for signing up for GAB eBanking Your account is ready. Please check for a temporary one time Password and PIN delivered to your mobile by GAB Kind Regards, GulfAfrican Bank This is a computer generated message. Please do not reply to it. For further information, please call us on +254 020 ¿ 2740000 / +254 711 075000 or email atvourservice@gab.co.ke

Forward Reply

Step 4 - You will Log in afresh with the new credentials in their GABNET

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# **Corporate Banking Interface (Operator) - HOMEPAGE**

	on time						Inputter Derrick ente	rprise
юме ассо	UNT MANAGEMENT	TRANSFERS AND PAYMENTS	CASH MAI	NAGEMENT	CARDS ANI	DCHEQUES	TRADE FINANCE	OTHER SERVICE:
Velcome I	nputter							
						Accord	unts	
iis is your first Logi	n					100000000	D1	KES 632.50 DR
								View All Accounts >
ssets						★ Favor	ites	
Current/Saving	Accounts							View All Favorites >
iccount No	Account Name	Account Type	Currency	Available Balance	•			view All Pavorites 2
0000000001	Jonathan Doe	Curr Acct (Biashara)	KES 🚃	632.50 DR		ာ Activi	ty History	
						PIN chang	ed	17-06-2020 09:39:50
				2	9 🖶	Password	changed	17-06-2020 09:39:49
						User has l	ogged in	17-06-2020 09:38:57
Fixed Deposit A	ccount						Vie	w All Activity History >
ccount No	Account Name	Account Type	Currency	Available Balance				
		No Data Found						

#### Liabilities

Financing Accounts
eal Account No Account Name Financing Type Currency Outstanding Balance umber
No Data Found





# **Accounts Management**

ba	ank an time						Inputter Derrick ente	erprise
HOME AC	COUNT MANAGEMENT	TRANSFERS AND PAYMENTS	CASH MA	NAGEMENT	CARDS AND	CHEQUES	TRADE FINANCE	OTHER SERVIC
Welco	ccount Opening Request ccount Statement ccount Name Personalizatior	n				Accord 10000000		KES 632.50 D
our Last Login To	o GAB was on wednesday, 17 .	Jun 2020 at 09:39:50 AM						
Acceta								View All Accounts
	ing Accounts					🕇 Favor	ites	View All Accounts
Assets Current/Savi Account No	ing Accounts Account Name	Account Type	Currency	Available Balance	2	★ Favor	ites	View All Accounts View All Favorites
Current/Savi	, in the second	Account Type Curr Acct (Biashara)	Currency KES 📟	Available Balance 632.50 DR			ites ty History	
Current/Savi Account No	Account Name		,				ty History	View All Favorites
Current/Savi Account No	Account Name		,			D Activi User has l	ty History ogged in ogged out because of	View All Favorites
Account No	Account Name Jonathan Doe		,	632.50 DR		ව Activi User has I User has I	<b>ty History</b> ogged in ogged out because of meout	

Under accounts management you will be able to

- Obtain account statements- in Excel or Pdf format
- Account Name Personalization- Renaming accounts

#### 6 Corporate User Guide





# I Account Statements

						Inputter Derrick ente	≡ ⊠ ¢ rprise
HOME ACCOUN	IT MANAGEMENT	TRANSFERS AND PAYMENTS	CASH MA	NAGEMENT	CARDS AND CHEQUES	TRADE FINANCE	OTHER SERVICES
Account Sta	tement						
					According	ounts	
Assets					1000000	0001	KES 632.50 DR
ASSELS Current/Saving Account	ts						View All Accounts >
Account No	Account Name	Account Type	Currency	Available Balance	📌 Favo	vitor	
10000000001	Jonathan Doe	Curr Acct (Biashara)	KES 📰	632.50 DR		nnes	View All Favorites >
				d d		vity History	
Fixed Deposit Account					User has	logged in	17-06-2020 10:01:36
Account No	Account Name	Account Type	Currency	Available Balance		logged out because of	17-06-2020 10:01:36
		No Data Found			session t	imeout	
					User has	logged out	17-06-2020 09:50:08
Liabilities						Vie	w All Activity History >
Financing Accounts			-				
Deal Account No Number	Account Name	Financing Type	Currency	Outstanding Bala	nce		





# You will highlight the account you want to spool the statement from and in the format you want. Formats include PDF and excel formats

ulfAfricanBank Excellence: Truu. Tossether.	Kirungod1 John doe investme	Kirungod1 $\equiv$ $\Xi$ John doe investments Itd		
HOME ACCOUNT MANAGEMENT TRA	INSFERS AND PAYMENTS CASH MANAGEMENT	CARDS AND CHEQUES TRADE FINANCE	OTHER SERVICE	
	e : Jonathan Doe Jurrency :KES			
	Balance : 891,713.00 CR	(B) Accounts		
Account No	0300141101	10000000001	KES 891,713.00 CR	
Available Balance	891,713.00 CR	10000000001	KES 3,000.00 CR	
Amount Blocked	0.00	10000000001	KES 0.00 CR	
Current Balance	891,713.00 CR			
Available Balance + Available For Settlement	891,713.00 CR		View All Accounts	
Account Transactions		★ Favorites		
rom Date	To Date	1000000001	JONATHAN DOE	
05/12/2019	05/12/2019	10000000001	JONATHAN DOE	
Reference No From	Reference No To	10000000001	JONATHAN DOE	
	Reference no ro		View All Fevorites	
Amount From	Amount To	Charactivity History		
		User has logged in	05-12-2019 14:22:05	
ransaction Type		User has logged out because of session timeout	05-12-2019 14:22:05	
	*			

\*\*Spooling of Statements will be a STP and you will be allowed to spool up to 3 Months\*\*







Tuesday, 10 Mar 2020 12:20:38 PM

Available Balance: Blocked Balance:

Pending settlements :

Trade Date	Value Date	Description	Debit (KES)	Credit (KES)	Balance
					Opening Balance (KES): 1,085.19 CR
06/01/2020		MB MPESA WITHDRAWAL # 5009242609, Transfer ref.MP:BANK TO MPESA NO:3500780 Ref. MP:BANK TO MPESA NO:3500780 MP:BANK TO MPESA NO:3500780	20.00		
06/01/2020	06/01/2020	Charges - MB MPESA WITHDRAWAL #5009242609, Transfer ref.MP:BANK TO MPESA NO:350 Ref. MP:BANK TO MPESA NO:3500780 MP:BANK TO MPESA NO:3500780	16.00		
06/01/2020		MB AIRTIME PURCHASE # 5009242624, Transfer ref.MB AIRTIME SUL61960 Ref. MB AIRTIME SUL61960 SA:SAFARICOM AIRTIME NO:3500782	20.00		

#### Period: From 01/01/2020 To 10/03/2020

DERRICK MWANGI Account Name: DERRICK MWANGI Currency: KES

Account No:





# II. Account Name Personalization- Renaming accounts (Nickname account)

						Inputter Derrick ente	rprise
HOME ACCOUNT MAI	NAGEMENT TRANS	FERS AND PAYMENTS	CASH MANAGEMENT	CARDS AND	CHEQUES	TRADE FINANCE	OTHER SERVI
Account Name	Personalizatio	n				ints	
Account No	C	Account Name		Edit	1000000	0001	KES 632.50
100000000001	Currency KES 🚃	Jonathan Doe		3 3			View All Account
					★ Favori	ites	
							View All Favorite
					-9 Activi	ty History	
ou will hiahliaht th	e account vou wa	ant change and s	submits the reques	t.			





Once you create the request the transaction it goes to the approver and the approval matrix applies from this point.
The account personalization is renaming an account i.e. nickname for purposes of easy remembrance. The original name

remains the same on the core banking system.

GulfAfricanBank Excellence, Trust. Towether,				ungod1 hn doe investments	≣ 🖉
HOME ACCOUNT MANAGEMENT	TRANSFERS AND PAYMENTS	CASH MANAGEMENT	CARDS AND CHEQUES	TRADE FINANCE	OTHER SERVICES
Account Name Person	alization			unts	
Old Value			030014110	)1	KES 891,713.00 CR
MANMWASS			030014110	12	KES 3,000.00 CR
New Name*			030014110	13	KES 0.00 CR
SALARY ACCOUNT				V	/iew All Accounts >
Update Changes Cancel			📌 Favor	ites	
			130001680	N1 RESH	IMA JAGDISH PARM
			130003190	11 TIMO	THY MURITHI KING
			13000755	ANTO	NY MURITHI KABW
					View All Favorites >







# **1.2 Transfers And Payments**

	time						Inputter Derrick ente	ב 🗟 ט erprise
HOME ACCOUN	IT MANAGEMENT	TRANSFERS AND PAYMENTS	CASH MA	NAGEMENT	CARDS AI	ND CHEQUES	TRADE FINANCE	OTHER SERVICES
Velcome In	puttor	FUND TRANSFERS						
veicomem	putter	TRANSFER WITHIN MY ACCOUNTS				(a) Acc	counts	
		TRANSFER WITHIN GAB ACCOUNTS				10000	0000001	KES 632.50 DR
our Last Login To GAB	Was On Wednesday, 13	←EXTERNAL TRANSFER						10 AUA
ssets		TRANSFER SUMMARY REPORT						View All Accounts >
155015		- ITAX PAYMENT				🚖 Fav	orites	
Current/Saving Ac	counts	▼ PAYMENTS						
Account No	Account Name	- BULK PAYMENTS	Currency	Available Bala	nce			View All Favorites >
10000000001	Jonathan Doe	Curr Acct (Biashara)	KES 📟	632.50	DR	<b>න</b> Acti	ivity History	
						User ha	is logged in	17-06-2020 10:01:36
				Ø	6 8		s logged out because of timeout	17-06-2020 10:01:36
Fixed Deposit Acco	ount					User ha	is logged out	17-06-2020 09:50:08
Account No	Account Name	Account Type	Currency	Available Bala	nce		Vie	w All Activity History >
der Transfe	ers and Pavr	nents you will be al	ole to:				Payments	
	within own a						Bulk Payment	c
	within GAB a							ء listory & Pendinc

- Transfer funds (External Transfer) i.e. RTGS & Swifts
- I-tax Payments
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# I. Transfer within own GAB accounts

- You will input the Frequency of the debit (i.e. one time transfer or recurring transfer)
- Input the account to debit and the account to credit
- Input the purpose of the transfer (Narration of the transfer) and submit

Predefined beneficiary		Accounts	
		10000000001	KES 632.50 DF
You do not have predefined beneficiaries			
Fransfer Frequency*			View All Accounts
	¥	★ Favorites	
ransfer From*	Transfer To*		View All Favorites
	<b>v</b>	×	
vailable Balance From	Amount in To Account Currency	Activity History	
	Amount in To Account currency	User has logged in	18-06-2020 08:57:41
		User has logged out because of session timeout	18-06-2020 08:57:39
Amount in From Account Currency*		User has logged out because of session timeout	17-06-2020 10:27:1
		Vie	w All Activity History
Exchange Rate as of Today			
/alue Date*			
18/06/2020			
Purpose			

You will input your PIN and submits the transaction







#### Your request is awaiting approval.

Transfer Frequency	Transfer To
One Time Transfer	1300087801
Transfer From	Beneficiary Name
0300141101 JOHN DOE INVESTMENTS	LARRY MAZOEAH MAEDA
Exchange Rate as of Today	Amount
1.00	1000
Value Date	Purpose
05/12/2019	LUNCH
Amount in Account Currency	Request Number
KES 1,000.00	9475

New Request

Add To Beneficiary

8 2

Once you create the request the transaction it goes to the approver and the approval matrix applies from this point.





# **Approval Customer Process**

The approver gets a notification that transaction is pending for your approval (email)

Hello MwachaiS1,

The user KirungoD1 has submitted a Request with reference number 101.

Regards,





The approver log in the portal, all alerts pending will be under the approval list on The approver clicks on **View Details** in the transaction you want to look at.

UlfAfricanBank Excellence: Trust. Towether.									chais1 I doe investmei	nts ltd
HOME ACCOUNT MAN	AGEMENT TRANSFE	RS AND PAYMEN	TS	CASH MANAG	EMENT	CARD	SAND C	HEQUES	TRADE FINANCE	OTHER SERVICES
Approval List								(III) Account	ts	
Description	UserID	Reference	Amount	Date Created	Status	View Details		100000000	01	KES 891,713.00 CR
Transfer	KirungoD1	9476	1,000.00	05/12/2019	Pending	View		100000000	01	KES 3,000.00 CR
					for approval	Details		100000000	01	KES 0.00 CR
Transfer	KirungoD1	9475	1,000.00	05/12/2019	Pending for epprovel	View Details				View All Accounts >
								🖈 Favorite	8	
						₿ €	•	100000000	01	Jonathan Doe
								100000000	01	Jonathan Doe
Request Description Use	r ID Reference Amoun	t Dete	Status		View Detai	ls		100000000	01	Jonathan Doe









#### View the transaction, and either APPROVE or REJECT the transaction

ulfAfrican					wachais1 hn doe investmer	= 💆 🙂 nts ltd
IOME ACO	OUNT MANAGEMENT TF	RANSFERS AND PAYMENTS	CASH MANAGEMENT	CARDS AND CHEQUES	TRADE FINANCE	OTHER SERVICES
Request [	Details				ounts	
escription	Transfer From 0300141101 To 0300141106 is done	Reference	9476	1000000		KES 891,713.00 CR
ser ID	KirungoD1	Date Created	05/12/2019	1000000	00001	KES 0.00 CR
tetus	PENDING	Transfer Frequency	One Time Transfer			View All Accounts >
rensfer From	JOHN DOE INVESTMENTS 0300	141101 Amount	KES 1,000.00			
ransfer To	Bieshere 2 0300141106	Value Date	05/12/2019	<b>★</b> Favo	rites	
mountin	KES 1,000.00			1000000	00001	Jonathan Doe
Account Currency				1000000	00001	Jonathan Doe
Balance after Transfer	KES 1,000.00			1000000	00001	Jonathan Doe
urpose	lunch					View All Fevorites >





Once you create the request the transaction it goes to the approver and the approval matrix applies from this point.

HOME	ACCOUNT MANAGEMENT	TRANSFERS AND PAYMENTS	CASH MANAGEMENT	Jo CARDS AND CHEQUES	hn doe investmer TRADE FINANCE	nts ltd OTHER SERVI
Authe	entication				3740	
				(C) Accor 1000000		KES 891,713.00 (
PIN		300000		1000000		KES 3,000.00 C
				1000000	00001	KES 0.00 0
Submit	Back Cancel					View All Accounts





#### Once the transaction is successfully the approver will get the following notification.

	icanBank Trau. Towefter.				vachais1 hn doe investmen	ສ ts ltd
HOME	ACCOUNT MANAGEMENT	TRANSFERS AND PAYMENTS	CASH MANAGEMENT	CARDS AND CHEQUES	TRADE FINANCE	OTHER SERVICES

# Approval List

Transactions	Your transaction/reque	st has been app	roved succ	essfully.		
Description	User ID	Reference	Amount	Date Created	Status	View Details
Trensfer	KirungoD1	9475	1,000.00	05/12/2019	Pending for approval	View Details



Request						
Description	UserID	Reference	Amount	Date Created	Status	View Details
Account Name Personalization	KirungoD1	9		05/12/2019	Pending for approval	View Details

10000000001	KES 891,713.00 CR
10000000001	KES 3,000.00 CR
10000000001	KES 0.00 CR

★ Favorites		
10000000001	Jonathan Doe	łM
10000000001	Jonathan Doe	١G
10000000001	Jonathan Doe	w
	View All Favor	ites >

3 Activity History





# II. Transfer within GAB accounts

Predefined beneficiary		Accounts	
You do not have predefined beneficiaries		1600013501	KES 632.50 DR
Transfer Frequency*			View All Accounts
mansier Frequency			
	٣	★ Favorites	
Transfer From*		Transfer To*	View All Favorites 2
	٣	P Activity History	
Available Balance From		Amount in To Account Currency User has logged in	18-06-2020 08:57:41
		User has logged out because session timeout	of 18-06-2020 08:57:39
Amount in From Account Currency*		User has logged out because session timeout	of 17-06-2020 10:27:13
Exchange Rate as of Today			View All Activity History
Value Date*			
18/06/2020			
Purpose			



Edit



- You will input the Transfer frequency. (I.e. One time or Recurring)
- Input the account number to debit and account number to credit. (Name of account holder to credit will populate)
- Input the amount of money you are transferring and purpose and click on submit, confirm the details of the transaction and press OK

wellence, Trust, Timether,		Kirungod1 $\equiv  otimestments ltd$					
OME ACCOUNT MANAGEMENT T	RANSFERS AND PAYMENTS	CASH MANAGEMENT	CARDS AND CHEQUES	TRADE FINANCE	OTHER SERVICES		
ransfer to GAB non prede	efined beneficiar	y	CE Accor	unte			
			050014110		KES 891,715.00 CR		
anafer Frequency te Time Transfer	Transfer To 1300031901		050014110	22	KES 6,000.00 CR		
ansfer From	Beneficiary Nar	ne	050014110	05	KES 0.00 CR		
00141101 JOHN DOE INVESTMENTS	TIMOTHY MURI	THI KING			View All Accounts >		
ailable Balance From	Amount						
S 891,713.00	1000		🖈 Fevor	ites			
change Rate as of Today	Purpose		150001020	Dis RE	SHMA JAGDISH PARM		
00	Lunch		150005100	рь ті	NOTHY MURITHI KING		
lue Date			150007550	AN AN	TONY MURITHI KABW		
/12/2019					View All Feverites >		







A PIN tab will populate where you will input your four digit PIN and your after an OTP will be sent to your Phone number and you input it to complete the transaction.

HOME	ACCOUNT MANAGEMENT	TRANSFERS AND PAYMENTS	CASH MANAGEMENT	CARDS AND CHEQUES	TRADE FINANCE	OTHER SERVI
Auther	ntication					
				GD Acco		
PIN				1000000		KES 891,715.00
		689983		1000000		KES 5,000.00
SMS/Email	OTP			1000000	00001	KES 0.00
	_					View All Account
Resend OT	P			# Fevo	ites	
Submit	Back Cancel			1000000	00001 J	onathan Doe
<u> </u>				1000000	ر 00001	onathan Doe
				1000000	J00001 J	onathan Doe
						View All Fevorite
					ty History	





#### A confirmation of the pending transaction will be populated.

Transfer Frequency	Transfer To
One Time Transfer	1300007601
Transfer From	Seneficiary Name
0300141101 JOHN DOE INVESTMENTS	LARRY MAZOEAH MAEDA
Exchange Rate as of Today	Amount
1.00	1000
Value Date	Purpose
05/12/2019	LUNCH
Amount in Account Currency	Request Number
KES 1,000.00	9475

€ (

### **Approval Customer Process**

The approver gets a notification that transaction is pending for your approval (email)

Hello MwachaiS1,

Recurs

The user KirungoD1 has submitted a Request with reference number 101.

Add To Beneficiery

Regards,







- The approver log in the portal, all alerts pending will be under the approval list on the Home Page.
- The approver clicks on View Details in the transaction you want to look at.

UlfAfricanBank										achais1 In doe investme	ents ltd
HOME ACCOUNT MA	NAGEMENT	TRANSFER	IS AND PAYMEN	ITS	CASH MANAG	EMENT	Q	ARDSAN	D CHEQUES	TRADE FINANCE	OTHER SERVIC
Approval List									(I) Accou	unts	
Description	UserID		Reference	Amount	Date Created	Stetus	View Dete		1000000	0001	KES 891,713.00 C
Transfer	Kirung	01	9476	1,000.00	05/12/2019	Pending	View		1000000	0001	KES 3,000.00 C
						for approval	Dete	ils	1000000	0001	KES 0.00 0
Transfer	Kirung	01	9475	1,000.00	05/12/2019	Pending for approval	View Dete				View All Accounts
									🖈 Favor	ites	
							Þ	8	1000000	0001	Jonathan Doe
									1000000	0001	Jonathan Doe
Request Description U:	er ID Refere	ice Amount	Date Created	Status		View Detai	ls		1000000	0001	Jonathan Doe
Account Name Ki	rungoD1 9		05/12/2019	Pending	for approval	View Detei	la				View All Favorites

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#### View the transaction, and either APPROVE or REJECT the transaction

Excellence: Tons. To					vachais1 nn doe investmer	≡ 🖻 nts ltd
HOME ACC	OUNT MANAGEMENT T	RANSFERS AND PAYMENTS	CASH MANAGEMENT	CARDS AND CHEQUES	TRADE FINANCE	OTHER SERVIC
Request [	Details			(D) Acco	unts	
Description	Trensfer From 0300141101 To 0300141106 is done	Reference	9476	1000000		KES 891,713.00 C
User ID	KirungoD1	Date Created	05/12/2019	1000000		KES 0.00 C
Status	PENDING	Transfer Frequency	One Time Transfer	100000		View All Accounts
Transfer From	JOHN DOE INVESTMENTS 030	0141101 Amount	KES 1,000.00			
Transfer To	Biashara 2 0300141106	Value Date	05/12/2019	🖈 Favor	ites	
Amount in Account Currency	KES 1,000.00			1000000	00001	Jonathan Doe
Balance after	KES 1.000.00			1000000	00001	Jonathan Doe
Transfer				1000000	00001	Jonathan Doe
Purpose	lunch					View All Fevorites

Terms And Conditions Frequently Asked Questions Security Statement







Once the customer approves or rejects the transaction, you will input your four digit PIN and an OTP is sent to your phone number and Email Address and submits the transaction.

Mwachais1 John doe investn	≡ 💆 🕁 nents ltd
CHEQUES TRADE FINANC	E OTHER SERVICES
(1) Accounts	
10000000001	KES 891,713.00 CR
10000000001	KES 3,000.00 CR
10000000001	KES 0.00 CR
	View All Accounts >
	John doe investm           CHEQUES         TRADE FINANCI           CO Accounts         10000000001           10000000001         10000000001





### Once the transaction is successfully the approver will get the following notification.

UlfAfricanB										achais1 In doe investme	ents ltd
HOME ACCOU	NT MANAGEME	INT T	RANSFERS	AND PAYMEN	ITS	CASH MANA	GEMENT	CARDS AM	ID CHEQUES	TRADE FINANCE	OTHER SERVIC
Approval Li	st								(D) Accord	unts	
Transactions	Yourte	ransaction/	request ha	is been appr	roved succ	essfully.			1000000	00001	KES 891,713.00 (
Description		User ID		Reference	Amount	Date Created	Stetus	View Details	1000000	00001	KES 3,000.00
Transfer		KirungoD1		9475	1,000.00	05/12/2019	Pending	View	1000000	00001	KES 0.00
							approval	Details			View All Account
							R	B 8	<b>★</b> Favor	ites	
							_		1000000	00001	Jonathan Doe
Request									1000000	00001	Jonathan Doe
Description	User ID	Reference	Amount	Date Created	Status		View Detai	ls	1000000	00001	Jonathan Doe
Account Name Personalization	KirungoD1	9		05/12/2019	Pending	for approval	View Detai	ls			View All Favorite

Terms And Conditions Frequently Asked Questions Security Statement





#### Predefined Beneficiaries (GAB Accounts)-INTERNAL FAVORITE LIST

	ricanBank Tous Tassler				(irungod1 ohn doe investmer	nts ltd
HOME	ACCOUNT MANAGEMENT	TRANSFERS AND PAYMENTS	CASH MANAGEMENT	CARDS AND CHEQUES	TRADE FINANCE	OTHER SERVICES
Add b	peneficiaries			(B) Ac	counts	
Account I	No.			100000		KES 891,713.00 CR
Account				100000	000001	KES 3,000.00 CR
Beneficia	ary Name*			100000	000001	KES 0.00 CR
						View All Accounts >
				<b>★</b> Fav	rorites	
Confirm	Bock			100000	000001	Jonathan Doe
				100000	000001	Jonathan Doe
				100000	000001	Jonathan Doe
						View All Favorites >

You will input the Account Number, once done the Beneficiary name will populate and confirm and the beneficiary will be added amongst your predefined beneficiaries.





### III. Transfer funds (External Transfer) i.e. RTGS & Swifts

If you want to make this type of funds transfer you will first have to ensure that the recipient of the funds is on their External Beneficiaries List, you can include them by adding them on your favorite list i.e. Local (RTGs) or International (Swift)

	Front. Towerfore.			Kirungod1 John doe inve	estments Itd
OME	ACCOUNT MANAGEMENT	TRANSFERS AND PAYMENTS	CASH MANAGEMENT	CARDS AND CHEQUES TRADE FIN	ANCE OTHER SERVICES
dd b	eneficiaries			(0) Accounts	
				10000000001	KES 591,713.00 CR
nsfer ty				10000000001	KES 3,000.00 CR
cel Tren	sfer	*		1000000001	KES 0.00 CR
neficiar	y bank*			1000000001	View All Accounts >
		Ψ.,			View All Accounts >
eficiar	y Name*			★ Favorites	
				10000000001	Jonathan Doe
kname	•			1000000001	Jonathan Doe
				10000000001	Jonathan Doe
nsfer C	urrency*				View All Favorites >
		w		3 Activity History	
ount N	umber*			User has logged in	05-12-2019 16:47:45
F				User has logged out beca session timeout	use of 05-12-2019 16:47:45
onfirm	Back			User has logged out	05-12-2019 16:20:32





#### Once you confirm, the beneficiary will be added amongst the favorites.

GulfAfricanBank Exertimes, Dus. Toucter,				ungod1 nn doe investme	≡ 🛱 nts ltd
HOME ACCOUNT MANAGEMENT	TRANSPERS AND PAYMENTS	CASH MANAGEMENT	CARDS AND CHEQUES	TRADE FINANCE	OTHER SERVICES
Add beneficiaries			(B) Acco	ints	
Transfer type*			05001411		KES \$91,715.00 CR
Swift Transfer	*		05001411	22	KES 5,000.00 CR
Beneficiary bank*			05001411	55	KES 0.00 CR
					View All Accounts >
Beneficiary Name*			# Fevor	ites	
			15000100	01 R	ESHMA JAGDISH PARM
Nickname*			LSOOGLE	т	MOTHY MURITHI KING
			15000785	04 A	NTONY MURITHI KABW
Seneficiary branch*					View All Favorites >
			DActivi	ty History	
Transfer Currency*			User has I		05-12-2019 10:47:45
Country*			User has t session tir	ogged out because of neout	05-12-2019 16:47:45
	*		Userheat	ogged out	05-12-2019 10:20:52
City				¥7•	w All Activity History >
Account Number*					



Confirm Back





#### Predefined Beneficiaries (For local and International Transfers) – RTGS and SWIFT Transfers

ulfAfricanBank tectore. Inst. duelee.		Kirungodi John doe inve	atmenta Itd
HOME ACCOUNT MANAGEMENT TO	RANSPERS AND PAYMENTS CASH MANAGEMENT	CARDS AND CHEQUES TR	OF PINANCE OTHER SERVICE
Predefined beneficiary		DD Accounts	
Transfer Frequency*		0500141101	KES 891,715.00 CR
		0500545502	KES 5,000.00 CR
Transfer type*		0500141105	KES 0.00 CR
			View All Accounts ()
Transfer From		th Percentas	
	-		RESHINA JAGOISH PARM
Value Date	Transfer To*	1500051901	TIMOTHY MURITHI KING
05/12/2019		•	ANTONY MURITHI KASW
Available Balance	Amount In Account Currency		View All Percentees >
			Contract Contractor
		S Activity History	
Transfer Currency		User has logged in	05-12-2019 17:00:49
Amount"		User has logged out because of session t	
		User has logged out because of session t	05-12-0019 16:59-51 Imeout
Exchange Rate as of Today		N N	ew All Activity History >
Charges (KES)			
Purpose*			

- The customer input the frequency i.e. Recurring or One time transfer
- Input the type of transfer i.e. Local Transfer or International Transfer
  - Input the beneficiary they want to transfer the funds to, once they click on the beneficiary, all other details of the beneficiary will populate i.e. bank details etc.
- Enter the amount of money they are transferring and purpose
- For amounts of USD 10,000 or equivalent in any other currency, they should attach the required documentation (As prescribed in the Swift Manual)
- Submit the transaction, confirm the details and press ok.
  - A PIN tab will populate where they will input their four digit pin and there after an OTP will be sent to their Phone number and they input to complete the transaction.





### A confirmation of the pending transaction will be populated

Earriknee, '					ungod1 hn doe investme	nts Itd
HOME	ACCOUNT MANAGEMENT	TRANSFERS AND PAYMENTS	CASH MANAGEMENT	CARDS AND CHEQUES	TRADE FINANCE	OTHER SERVICE
Authe	ntication			GE Acco	unts	
PIN				1000000	00001	KES 895,715.00 CR
		02933		1000000	00001	KES 5,000.00 CR
SMS/Emai	LOTP			1000000	00001	KES 0.00 CR
						View All Accounts >
Resend O	пр			★ Favo	ites	
Submit	Back Cancel			1000000	00001	Jonathan Doe
				1000000	00001	Jonathan Doe
				1000000	00001	Jonathan Doe
						View All Fevorites >
				Duri	ity History	
				S Activ	ty History	





#### Your request is awaiting approval.

Transfer Frequency	Transfer To
One Time Transfer	1300087801
Transfer From	Seneficiary Name
0300141101 JOHN DOE INVESTMENTS	LARRY MAZOEAH MAEDA
Exchange Rate as of Today	Amount
1.00	1000
Value Date	Purpose
05/12/2019	LUNCH
Amount in Account Currency	Request Number
KES 1,000.00	9475

New Request

Add To Beneficiary

3 U





#### **Approval Customer Process**

The approver gets a notification that transaction is pending for your approval (email)

Hello MwachaiS1,

The user KirungoD1 has submitted a Request with reference number 101.

Regards,

The approver log in the portal, all alerts pending will be under the approval list on the Home Page.
 The approver clicks on View Details in the transaction you want to look at.

HOME ACCOL	JNT MANAGEME	NT Т	RANSFERS	AND PAYMEN	ITS	CASH MANAG	SEMENT	CA	RDS AN	D CHEQUES	TRADE FINANCE	OTHER SERVICE
Approval L	ist									CED Accor	unts	
Description		User ID		Reference	Amount	Date Created	Stetus	View Detai	ls	1000000	0001	KES 891,713.00 CR
Transfer		KirungoD1		9476	1,000.00	05/12/2019	Pending	View		1000000	0001	KES 3,000.00 CR
							approval	Detai	Ls.	1000000	0001	KES 0.00 CR
Trensfer		KirungoD1		9475	1,000.00	05/12/2019	Pending for approval	View Detai	ls			View All Accounts
										🖈 Favor	ites	
								Ø	8	1000000	00001	Jonathan Doe
Request										1000000	00001	Jonathan Doe
Description	User ID	Reference	Amount	Date Created	Status		View Detai	ls		1000000	00001	Jonathan Doe
Account Name Personalization	KirungoD1	9		05/12/2019	Pending	for approval	View Detai	ls				View All Fevorites
Personalization										DActivi	ty History	







#### View the transaction, and either APPROVE or REJECT the transaction

ulfAfrican			Mwachais1 $\equiv$ 🛃 John doe investments Itd				
HOME ACC	OUNT MANAGEMENT T	RANSFERS AND PAYMENTS	CASH MANAGEMENT	CARDS AND CHEQUES	TRADE FINANCE	OTHER SERVICES	
Request [	Details			(B) Accou			
Description	Transfer From 0300141101 To 0300141106 is done	Reference	9476	1000000		KES 891,713.00 CR	
Jser ID	KirungoD1	Date Created	05/12/2019	1000000		KES 0.00 CR	
Status	PENDING	Trensfer Frequency	One Time Transfer	100000	00001	View All Accounts >	
Transfer From	JOHN DOE INVESTMENTS 030	0141101 Amount	KES 1,000.00				
Transfer To	Biashara 2 0300141106	Value Date	05/12/2019	🖈 Favori	ites		
Amount in Account Currency	KES 1,000.00			1000000		nathan Doe	
Balance after	KES 1,000.00			1000000	ol louor	nathan Doe	
Transfer				1000000	Jo0001 Jo	nathan Doe	
Purpose	lunch					View All Favorites >	





Once you approves or rejects the transaction, you will input your four digit PIN and an OTP is sent to your phone number and Email Address and submits the transaction.

				Jol	hn doe investmer	its ltd
HOME	ACCOUNT MANAGEMENT	TRANSFERS AND PAYMENTS	CASH MANAGEMENT	CARDS AND CHEQUES	TRADE FINANCE	OTHER SERV
Auth	entication			(B) Acco	unts	
PIN				10000000	0001	KES 891,713.0
				10000000	0001	KES 3,000.0
Submit	Beck Cancel			10000000	0001	KES 0.0
						View All Account



Request Description

Account Name

Personalization

User ID

KirungoD1 9



## Once the transaction is successfully the approver will get the following notification.

FulfAfricanBank					Mwachais1 John doe investme	ents Itd
HOME ACCOUNT MA	NAGEMENT TRAN	SFERS AND PAYMENTS	CASH MANAGEMENT	CARDS AND CH	EQUES TRADE FINANCE	OTHER SERVICES
Approval List					(3) Accounts	
Transactions	Your transaction/requ	est has been approved su	ccessfully.		10000000001	KES 891,713.00 CR
Description	UserID	Reference Amount	Date Status Created	View Details	10000000001	KES 3,000.00 CR
•	10 mm	0.75		10	10000000001	KES 0.00 CR

				Created		Deteils
Transfer	KirungoD1	9475	1,000.00	05/12/2019	Pending for approval	View Details

Reference Amount

P	A

			Favorites
			10000000001
			10000000001
Date Created	Status	View Details	10000000001
05/12/2019	Pending for approval	View Details	

R

★ Favorites	
10000000001	Jonathan Doe
10000000001	Jonathan Doe
10000000001	Jonathan Doe
	View All Favorites >

View All Accounts >

3 Activity History





### **IV. I-tax Payments**

If you want to make this payment will first have to Log into the KRA portal and generate a 16 digit number Eslip number. i.e.(2020140000009620)



Payment Slip

www.kra.go.ke

Taxpayer PIN: P051365947M

#### Name and Address :

PLUSPEOPLE KENYA LIMITED BISHOP MAGUA CENTRE, NAIROBI, Nairobi West District, PO Box:17726, Postal Code:00100 For General Tax Questions Contact KRA Call Centre Tel: +254 (020) 4999 999 Cell: +254(0711)099 999 Email: callcentre@kra.go.ke

Payment Registration Date: 13/03/2014

Payment Registration Number

2020140000009620



- On GABNet, you will the click on I-tax payment tab, choose the account you want to debit.
- Choose the Service name (KRA PAYMENT)
- Input the Eslip number and click on the Verify tab. The system will populate the amount to be paid.
- Input Comments e.g. PAYE, Custom Duty etc. and submit





A PIN tab will populate where you will input your four digit pin and there after an OTP will be sent to your Phone number and you will input to complete the transaction.

iTAX Payments			Accounts	
			1600013501	KES 632.50 DR
Account *	¥			View All Accounts >
Available Balance	-		★ Favorites	
				View All Favorites >
			න Activity History	
iTAX Details			User has logged in	18-06-2020 08:57:41
			User has logged out because of session timeout	18-06-2020 08:57:39
Service Name *	v		User has logged out because of session timeout	17-06-2020 10:27:13
Service Provider Name *			Vie	w All Activity History >
	Ŧ			
E-Slip Number *		Tax Payers Name		
	Verify			
Gindly verify the E-slip Number in order to proceed				
Amount*		Currency		
Amount in From Account Currency		Exchange Rate as of Today		
Comments				





## A confirmation of the pending transaction will be populated.

	ricanBank Trus. Tusciler.				ungod1 hn doe investmer	≡ 🖻
номе	ACCOUNT MANAGEMENT	TRANSFERS AND PAYMENTS	CASH MANAGEMENT	CARDS AND CHEQUES	TRADE FINANCE	OTHER SERVIC
Authe	entication			GD Acco	unts	
PIN				10000000	001	KES 891,715.00 (
		00700		10000000	001	KES 5,000.00 0
SMS/Eme	il otp			10000000	001	KES 0.00 0
						View All Accounts
Resend 0	тр			# Fevor	ites	
Submit	Beck Cencel			10000000	001	Jonathan Doe
				10000000	001	Jonathan Doe
				10000000	001	Jonathan Doe
						View All Fevorites







### V. Payments

ulfAfricanBank Enrelevec, Toux, Tourstere						ungod1 In doe investme	≡ 🖑 🕁 nts ltd
HOME ACCOUNT MANAGEMENT	TRANSFERS /	NO PAYMENTS	CASH MANAGEMENT	CARDS AND	HEQUES	TRADE FINANCE	OTHER SERVICES
Pay to Favorite					CD Accou	ints	
Account"		Payee's Name*			1000000	00001	KES 891,715.00 CR
	v			*	1000000	00001	KES 5,000.00 CR
Available Balance		Favorite Payer Na	me*		1000000	00001	KES 0.00 CR
				*			View All Accounts >
					🖈 Fevori	ites	
Effective Date		Amount*			1000000	00001	Jonathan Doe
05/12/2019					1000000	00001	Jonathan Doe
Currency*		Fees			1000000	00001	Jonathan Doe
KES	*						View All Favorites 2

- You will input the account to debit.
- Input Payee's Name i.e. Credit card Payment.
- You will enter Favorite Payers Name i.e. Credit Card 16 digit card number, enter amount and submit.
- A PIN tab will populate where you will input their four digit PIN and there after an OTP will be sent to your Phone number and you will input to complete the transaction.
- A confirmation of the pending transaction will be populate.





Once you create the request the transaction it goes to the approver and the approval matrix applies from this point.

HOME ACCOUNT MANAGEMENT	TRANSFERS AND PAYMENTS	CASH MANAGEMENT		nvestments ltd FINANCE OTHER SERV
Authentication			(E) Accounts	
PIN			10000000001	KES 291,715.00
	62793		10000000001	KES 5,000.00
SMS/Email OTP			10000000001	KES 0.0
				View All Account
Reserved OTP			* Fevorites	
Submit Back Cancel			10000000001	Jonathan Doe
			10000000001	Jonathan Doe
			10000000001	Jonathan Doe





## **Bulk Payments**

Create and prepare the Excel File in the format as shown in the excel image.

	А	В	С	D	E	F	G	Н
1	From Account	To Account	Amount	Currency	Bank Code	Branch Code	Employee Name	Comments
2	10000000001	100000000001	1000	KES	72	2	NAME OTHER DOE	Payroll 2 - October 2019
3	10000000001	100000000001	1500	KES	72	2	NAME OTHER DOE	Payroll 2 - October 2019
4	100000000001	100000000001	3000	KES	19	10	NAME OTHER DOE	Payroll 2 - October 2019
5								
6								

- Ensure the file is in Text format and save in as .xls or .xlsx
- Upload the Salary file.
- Confirm the transaction.
- A PIN tab will populate where the customer will input their four digit pin and there after an OTP
- uill be sent to their Phone number and they input to complete the transaction.





## A confirmation of the pending transaction will be populated.

File Upload  File	
All All	
Choose Sile     No file shawes       Upter     Reset       Bulk Payment Reports       Date From     Date To       Status       All	
Ugdeed Revet Bulk Payment Reports Date From Date To Status All	
Bulk Payment Reports Dete From Dete To Status All	]•]
Date To Status	]•]
Date To Status	*]
AE	•
AE	*
	· · · · ·
lequest Number File Name	
Filme	
Request Number v Effective Dete Dete Submitted Total number of records Total Amount Status Download	
225 26/11/2010 220 077102.0 Feiled N/A	Download View Details
509 19/11/2019 5 507750.0 Partially Failed N/A	
	N/A View Details
505 18/11/2019 5 507720.0 Partially Failed N/A	N/A View Details N/A View Details
	N/A View Details N/A View Details N/A View Details







Once you create the request the transaction goes to the approver and the approval matrix applies from this point as described in the approver processes.

	ricanBank Trus. Tusetter.				ingod1 n doe investmer	≡ 🖉 ot
DME	ACCOUNT MANAGEMENT	TRANSFERS AND PAYMENTS	CASH MANAGEMENT	CARDS AND CHEQUES	TRADE FINANCE	OTHER SERVICES
uth	entication			GD Accou	ote	
				1000000		KES 895,715.00 CR
PIN		02933		1000000	0001	KES 5,000.00 CR
SMS/Em	ail otp			1000000	0001	KES 0.00 CR
						View All Accounts >
Resend	OTP			📌 Favori	tes	
Submit	Back Cancel			10000000	0001	Jonathan Doe
				1000000	0001	Jonathan Doe
				1000000	0001	Jonathan Doe
						View All Fevorites >





# **Bulk Reports**

- This is a report of all bulk processes and their status
- You can view details and download the processed file for either review or filling.
- You can spool the report either by date of uploading or via reference number (request number) or by status i.e. pending, approved or rejected e.t.c.

HOME ACCOUN	IT MANAGEMENT	TRANSFERS AND P	AYMENTS CASH MANAG	SEMENT CARD	S AND CHEQUES	TRADE FINANCE	OTHER SERVICES
File Upload							
File Upload* Choose file No file	chosen						
Upload Reset	l.						
Bulk Payme	nt Reports						
Date From		Date	ето		Status		
					AIL		-
Request Number		File	Name				
Filter Request Number V	Effective Date	Date Submitted	Total number of records	TotalAmount	Status	Download	View Details
9225		20/11/2010	229	977102.0	Failed	N/A	View Deteila
509		19/11/2019	5	\$07780.0	Partially Failed	N/A	View Details
200		10/11/2010	5	\$07780.0	Partially Failed	N/A	View Deteila
507		10/11/2010	5	0.0088	Processed	N/A	View Details
		10/11/2010	5	\$07720.0	Pending for approve	L Download	
500							
505		19/11/2019	5	\$07720.0	Pending for approva	Download	-







# 1.3 Cash Management

Under cash management you will be able to;

- i Make standing orders
- ii Manage cash flow summary

HOME ACCOL	NT MANAGEMENT TRAN	ISFERS AND PAYMENTS	CASH MA	NAGEMENT	CARDS AND CHEQUES	TRADE FINANCE	OTHER SERVICE
Welcome K	irungod1		Stending				
vercome n	nungour		Cash Flo	w Summery	GD Aco	ounts	
hur Lette Locia To Gà	Wes On Thursday, 05 Dec 2019 at	caretise PM			1000000	00001	KES 091,715.00 CR
					1000000	00001	KES 5,000.00 CR
Assets					1000000	00001	KES 0.00 CR
Current/Saving A	ccounts						View All Accounts >
Account No	Account Name	Account Type	Currency	Available Balanc			
0500141101	JOHN DOE INVESTMENTS	Curr Acct -Biashara	KES 📰	891,715.00	CR Revo	vrites	
0500141108	Biashara 2	Curr Acct -Biashara	KES 📷	0.00	1000000	00001	Jonathan Doe
0500141102	JOHN DOE INVESTMENTS	Kuze Sevings Account	KES 📷	5,000.00	CR 1000000	20001	
0500141105	JOHN DOE INVESTMENTS	Kuze Sevings Account	KES E	0.00			Jonathan Doe
0500141105	MANMWASS	Kuze Sevings Account	KES 📷	0.00	1000000	00001	Jonathan Doe
0500141104	JOHN DOE INVESTMENTS	Current Acct-Tijere	USD 💻	94,400.00	CR		View All Enverines 2

D	-	0	

Fixed Deposit A	ccount			
Account No	Account Name	Account Type	Currency	Available Balance
		No Data Found		

3 Activity History	
User has logged in	05-12-2019 19:04:17
User has logged out because of session timeout	05-12-2019 19:04:17
User has logged out because of assaion timeout	05-12-2019 18:47:11

View All Activity History 2

#### Liabilities

Financing Accounts Deal Account No Financing Type Currency Outstanding Balance Account Name Number





# **1.4 Cheques**

Under cheques, you will be able to;

- I. Cheque Deposit Status.
- II. Cheque book Status Report.
- III. New Cheque book Request.

HOME ACCO	UNT MANAGEMENT TRAN	ISFERS AND PAYMENTS	CASH M	NAGEMENT	CARDS AN	D CHEQUES	TRADE FINANCE	OTHER SERVICE
Welcome ł	(irungod1		Standin					
velcomer	lingour		Cash Flo	w Summery		GEI Accor	unts	
(	AB Was On Thursday, 05 Dec 2019 at	Carlos Did				10000000	0001	KES 091,715.00 C
iour cast cogin io or		00.41.50 FM				10000000	0001	KES 5,000.00 C
Assets						10000000	0001	KES 0.00 CF
Current/Saving	Accounts							View All Accounts
Account No	Account Name	Account Type	Currency	Available Balan				
0500141101	JOHN DOE INVESTMENTS	Curr Acct -Biashara	KES E	891,715.00	CR	* Favor	itea	
0500141100	Biashare 2	Curr Acet -Biashara	KES 🔛	0.00		10000000	0001	Jonathan Doe
0500141102	JOHN DOE INVESTMENTS	Kuze Sevings Account	KES 📰	5,000.00	CR	100000000		Jonathan Doe
0500141105	JOHN DOE INVESTMENTS	Kuze Sevings Account	KES 💼	0.00		10000000		Jonathan Doe
0500141105	MANMWASS	Kuze Sevings Account	KES 📷	0.00		10000000	0001	Jonathan Doe
0500141104	JOHN DOE INVESTMENTS	Current Acct-Tijere	USD 🔜	94,400.00	CR			View All Favorites
					R A	'9 Activi	ty History	
				10	8 8	User heal	and in	05-12-2019 19:04:1

Account No	Account Name	Account Type	Currency	Available Balance

9 19:04:17
9 19:04:17
9 18:47:11

#### Liabilities

Financing Accounts Financing Type Currency Outstanding Balance Deal Account No Account Name Number





# I. Cheque Deposit Status.

			CARDS AND CHEQUES		
Cheque Deposit Status			<b>60</b> Ao	counts	
Search Type:	Cheque Related		1000000	100001	KES 091,715.00 0
	v Cheque Related		* 1000000	100001	KES 5,000.00 0
From :	To:		1000000	100001	KES 0.00 C
					View All Accounts
Accounts Numbers:	Status:		🖈 Fav	orites	
	*		* 1000000	100001 J	onathan Doe
Cheque Number:	Cheque Transac	tion Type:	1000000	ر 100001	onathan Doe
			* 1000000	J00001 J	onathan Doe
Amount:					View All Fevorites
			Det	ivity History	
Filter			- Unit	ing makery	
Value Date V Trade Date Cheque Number	Benk Account No Amount C	Surrency Status Transaction De	cription		
	Name	Туре			
	No Data Found				
Total Amount					

- You will input search type i.e. by trade date or value date.
- You will input the account number you wish to check and filter.





## **Cheque book Status Report.**

- You will click on the cheque book status report
- The system will auto generate all cheque books that have been requested.

## II. New Cheque Book Request.

HOME ACCOUNT MANAGEMENT	TRANSFERS AND PAYMENTS	CASH MANAGEMENT	CARDS AND CHEQUES	TRADE FINANCE OTHER SERVICES
New Chequebook Reque	et			
tew chequebook keque	50		GD Accou	nts
ccount Number*	Number Of Cher	suebooks*	100000000	01 KES 895,715.00 CR
	*		100000000	01 KES 5,000.00 CR
hequebook Type"	Number of Leav	•1	100000000	01 KES 0.00 CR
nequebook type	v l			View All Accounts >
elivery Date			★ Fevori	
			100000000	
estination Branch"			100000000	Sonathan Soc
	*		100000000	01 Jonathan Doe
elivery Branch*				View All Fevorites >
	*		D Activit	v History
rom Number	To Number			,
	Last leaf No. i	n the last chequebook		
SUBMIT Charges Reset				

- You will choose the account number you wish to request the cheque book for.
- You will choose the number of leaves you wish to apply for.
- Choose the delivery branch for the cheque book (Domicile branch)
- You will submit your request.

A PIN tab will populate where you will input your four digit PIN and there after an OTP will be sent to your Phone number and you will input to complete the transaction.





- A confirmation of the pending transaction will be populated.
- Once you create the request the transaction it goes to the approver and the approval matrix applies from this point as described in the approver processes.

ulfAfrican teretence, True, To			Kirungod1 $\equiv b$ John doe investments ltd			
HOME ACC	OUNT MANAGEMENT	TRANSFERS AND PAYMENTS	CASH MANAGEMENT	CARDS AND CHEQUES	TRADE FINANCE	OTHER SERVICES
uthentic	ation			GE Acco	unts	
N				1000000		KES 891,715.00 CR
		00900		1000000	00001	KES 5,000.00 CR
IS/Email OTP				1000000	00001	KES 0.00 CR
						View All Accounts >
Resend OTP				★ Favor	ites	
Submit Ber	ck Cancel			1000000	00001	Jonathan Doe
				1000000	00001	Jonathan Doe
				1000000	00001	Jonathan Doe
						View All Fevorites >

3 Activity History







# **1.5 Other Services**

- Under Other Services, you will be able to;
- View Exchange rates

oday's	s exchange rat	es				
-	0				GD Accounts	
umency	Market Date	Nerket Time	Buying Rate	Selling Rate	1000000001	KES 291,715.00 C
KWD 🗖	14/05/2007	10:29:54	0.00	0.00	10000000001	KES 5,000.00 C
IDR 💻	14/05/2007	10:29:54	0.00	0.00	10000000001	KES 0.00 C
SGD ==	14/05/2007	10129154	0.00	0.08		72 722
EGP 🞞	14/05/2007	10:29:54	0.54	0.55		View All Accounts
QAR I	14/05/2007	10:29:54	0.49	0.50	* Favorites	
1Q0 🚍	14/05/2007	10:29:54	0.62	o.es		
JPY 🌒	51/10/2010	10147110	0.94	1.20	10000000001	Jonathan Doe
INR 重	51/10/2019	10147119	1.55	1.50	10000000001	Jonathan Doe
ZAR 🜆	51/10/2019	10(47)10	0.41	7.07	10000000001	Jonathan Doe
CNY M	51/10/2010	10:47:10	15.05	10.12		





## **1.6 Messages**

- This is the official mode of communication where you communicate to the bank
- Messages are mapped to call center who will escalate the different communication to the relevant units that are involved.
- The Contact center acts as the liaison to all communication between the bank and you

Mess	Accounts				
Inbox	Sent Items				1300071401
Hessages #	Message Type	Subject	Date ~	Delete Status	D Activity History
1	Customer	Activate Customer	10-03-2020 11:12:04	Delete 🔤	PIN changed
2	Customer	Password/Pin Delivery	10-03-2020 10:07:43	Delete 🔤	- In changes
3	Customer	Password/Pin Delivery	10-03-2020 10:07:34	Delete 🔤	Password changed
4	Customer	Password/Pin Delivery	03-02-2020 17:28:48	Delete 🔤	User has logged in
5	Customer	Activate Customer	03-02-2020 17:28:35	Delete 🔤	
6	Customer	Internal Beneficiary Addition	06-12-2019 10:35:47	Delete 🔤	
7	Customer	Activate Customer	06-12-2019 09:15:32	Delete 🔤	
8	Customer	Activate Customer	05-12-2019 14:28:53	Delete 🔤	
9	Customer	Password/Pin Delivery	05-12-2019 14:28:45	Delete 🔤	
10	Customer	Password/Pin Delivery	05-12-2019 14:27:38	Delete 🔤	

0 11:14:08
0 11:14:08
0 11:12:50

View All Activity History >

KES 26,035.85 CR



New message

Delete All Messages



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Gulf African Bank is Regulated by the Central Bank of Kenya